

## COE Technology Resource Contacts

Problem	Contact	Phone	Additional Contact Information	Location
E-mail/Calendar problem	COE Help Desk	x5316	<a href="mailto:zookits@uakron.edu">zookits@uakron.edu</a>	Zook 435
	<i>Zip Support Center (Alternate)</i>	x6888	<a href="mailto:support@uakron.edu">support@uakron.edu</a>	Comp Center 139
Zook ITS Laptop won't log on	COE Help Desk	x5316	<a href="mailto:zookits@uakron.edu">zookits@uakron.edu</a>	Zook 435
Password not working	Zip Support Center	x6888	<a href="mailto:support@uakron.edu">support@uakron.edu</a>	Comp Center 139
PointSec	Zip Support Center	x6888	<a href="mailto:support@uakron.edu">support@uakron.edu</a>	Comp Center 139
ITunesU ( <a href="http://itunesu.uakron.edu/">http://itunesu.uakron.edu/</a> )	Chris Collins	x2435	<a href="mailto:collin8@uakron.edu">collin8@uakron.edu</a>	Leigh 509
Elluminate ( <a href="http://www.illuminate.com">www.illuminate.com</a> )	Andy Bonecutter	x2802	<a href="mailto:ajb40@uakron.edu">ajb40@uakron.edu</a>	Leigh 509
Clickers	Litsa Varonis	x2541	<a href="mailto:varonis@uakron.edu">varonis@uakron.edu</a>	Leigh 509
CourseCast ( <a href="http://www.panopto.com">www.panopto.com</a> )	Jamie Newhall	x8290	<a href="mailto:jnewhall@uakron.edu">jnewhall@uakron.edu</a>	Leigh 506
Setting up a new computer	Zip Support Center	x6888	<a href="mailto:support@uakron.edu">support@uakron.edu</a>	Comp Center 139
Springboard problems	Springboard Help Line	x2734	Suzanne Testerman, x2436; Jill Phipps, x 2431	Leigh 511
Springboard training	<a href="http://www.uakron.edu/its/learning/training/SpringBoard.php">http://www.uakron.edu/its/learning/training/SpringBoard.php</a> OR email <a href="mailto:pstrain@uakron.edu">pstrain@uakron.edu</a>			
	<i>Al Herbert (Alternate)</i>	x7174	<a href="https://www.uakron.edu/seminars/">https://www.uakron.edu/seminars/</a>	
COE Website	Roberta Reese	x2114	<a href="mailto:rareese@uakron.edu">rareese@uakron.edu</a>	Zook 435
COE Sharepoint Site	Roberta Reese	x2114	<a href="mailto:rareese@uakron.edu">rareese@uakron.edu</a>	Zook 435
Samples of K-12 Instructional Software			Zook 106 - Get Key From Zook 132	
Additional software training	Atomic Learning website		<a href="http://movies.atomiclearning.com/highed/highed">http://movies.atomiclearning.com/highed/highed</a>	
CheckBox ( <a href="https://survey2.uakron.edu/">https://survey2.uakron.edu/</a> )	Anthony Serpette	x7758	<a href="mailto:serpette@uakron.edu">serpette@uakron.edu</a>	Comp Center 115
Printer problem	COE Help Desk	x5316	<a href="mailto:zookits@uakron.edu">zookits@uakron.edu</a>	Zook 435
	<i>Zip Support Center (Alternate)</i>	x6888	<a href="mailto:support@uakron.edu">support@uakron.edu</a>	Comp Center 139
Laptop problem	COE Help Desk	x5316	<a href="mailto:zookits@uakron.edu">zookits@uakron.edu</a>	Zook 435
	<i>Zip Support Center (Alternate)</i>	x6888	<a href="mailto:support@uakron.edu">support@uakron.edu</a>	Comp Center 139
Purchase Computer Equipment	Roberta Reese	x2114	<a href="mailto:rareese@uakron.edu">rareese@uakron.edu</a>	Zook 435A
	Computer Solutions	x5308	<a href="mailto:compstore@uakron.edu">compstore@uakron.edu</a>	Student Union 307
University Listserv	Anthony Serpette	x7758	<a href="mailto:serpette@uakron.edu">serpette@uakron.edu</a>	Comp Center 115
TK20	Brenda Reichert	x2599	<a href="mailto:br@uakron.edu">br@uakron.edu</a>	Zook 213
Push Advertised New Programs	Computer Solutions	x5308	<a href="http://www.uakron.edu/its/hoss/dts/softwarerequest/softwarereqform.php">http://www.uakron.edu/its/hoss/dts/softwarerequest/softwarereqform.php</a>	STUN 307

## COE Technology Resource Contacts

Equipment	Contact	Phone	Additional Contact Information	Location
Borrow laptop for short-term	COE Help Desk	x5316	<a href="mailto:zookits@uakron.edu">zookits@uakron.edu</a>	Zook 435
	<i>Rachelle Davis (Alternate)</i>	x5355	<a href="mailto:rx77@uakron.edu">rx77@uakron.edu</a>	Bierce
Borrow laptop for long-term	Herb Matheny	x6137	<a href="mailto:matheny@uakron.edu">matheny@uakron.edu</a>	Comp Center 145
Reserve COE equipment (laptops, palms, projectors, Elmos, cameras)	COE Help Desk	x5316	<a href="mailto:zookits@uakron.edu">zookits@uakron.edu</a>	Zook 435
Reserve a data projector	Your dept. Secretary			
Reserve LCD projector, DVD/VHS player, speakers, cables on campus	AV Services	x7811	<a href="mailto:jcarson@uakron.edu">jcarson@uakron.edu</a>	Bierce 73
	<i>COE Help Desk (Alternate)</i>	x5316	<a href="mailto:zookits@uakron.edu">zookits@uakron.edu</a>	Zook 435
Room Reservations and Problems	Contact	Phone	Additional Contact Information	Location
General purpose classrooms	Scheduling	x5400	<a href="mailto:classroomsched@uakron.edu">classroomsched@uakron.edu</a>	Simmons 120
Campus TEC room	AV Services	x7811	<a href="mailto:jcarson@uakron.edu">jcarson@uakron.edu</a>	Bierce 73
Testing room	CBAE	x2454	<a href="mailto:dubose@uakron.edu">dubose@uakron.edu</a>	Schrank North 152
Conference Room in Zook	COE Help Desk	x5316	<a href="mailto:zookits@uakron.edu">zookits@uakron.edu</a>	Zook 435
DL Classroom	Michelle Daley	x2540	<a href="http://www.uakron.edu/its/learning/distance/schedule.php">www.uakron.edu/its/learning/distance/schedule.php</a>	Leigh 212
	<i>Roberta Reese (Alternate)</i>	x2114	<a href="mailto:rareese@uakron.edu">rareese@uakron.edu</a>	Zook 435
Zook 401A/B or Comp lab	COE Help Desk	x5316	<a href="mailto:zookits@uakron.edu">zookits@uakron.edu</a>	Zook 435
Inst. for Teaching & Learning rooms	Stefanie Shatrach	x2574	<a href="mailto:stef@uakron.edu">stef@uakron.edu</a>	Leigh 412
Report a problem in COE Comp labs	COE Help Desk	x5316	<a href="mailto:zookits@uakron.edu">zookits@uakron.edu</a>	Zook 435
Report a problem in DL classroom	Distance Learning Services	x8601		Leigh 212
	<i>Michelle Daley (Alternate)</i>	x2540	or Eric Veigel, x2720	