CornerStone Medical Services is the exclusive provider of diabetes supplies and durable medical equipment to Apex members. The information below details available diabetes supply products and instructions for obtaining diabetes supplies.

A dedicated toll-free telephone number, 855-401-3455, exists exclusively for Apex members. Upon request, a three-month supply of diabetes supply products will be shipped directly to your door, using a simple and convenient refill process.

Available Products and Glucose Testing Supplies

Monitors - currently provided at no charge upon manufacturer availability when provided in conjunction with supplies listed here

- Abbott Freestyle Lite
- Abbott Freestyle Freedom Lite
- Abbott Optium EZ
- Aggamatrix
- Bayer Breeze 2
- Bayer Contour
- Bayer Contour TS
- Bio Tech Easy Max
- Bio Tech Easy Max R (talking meter)
- Lifescan One Touch Select
- Lifescan One Touch Ultra
- Roche Accu-Chek Aviva
- Roche Accu-Chek Compact Plus
- Sanvita Nova Max
- Wave Sense - Amp

Lancets - 28-33 gauge lancets available, some include:

- Easy Twist
- Roche MultiClix
- Roche SoftClix
- Sterilance

Lancing Devices

- Specialty medical (long pen shape)
- Sterilance (medium pen shape)

Test Strips/Control Solutions

- Strips and control solutions for all meters listed are available
- Strips for some discontinued meters and strips not listed may be available, please ask our service representatives for more information

When you need to order your glucose testing supplies:

Gather the following information before calling for your first order:

- Apex Member ID number and Group number;
- The name and telephone number of the physician who manages your diabetes; and
- The name of the monitor and test strips you are currently using.

If you do not see your product listed or for information about DME products, please contact 330-374-6802 or 855-401-3455.

For diabetes supplies or questions please call 855-401-3455 anytime between 8:30 a.m. and 4:30 p.m., Monday through Friday. For questions regarding any other equipment or supply needs please call 330-374-6802 between 8:30 a.m. and 4:30 p.m. These are dedicated phone numbers for Apex members. Customer service representatives will take your call and ask for basic information such as your name and address and ask about your supplies or DME. When ordering diabetes supplies, the first call will take five to 10 minutes and your initial three-month supply will be shipped directly to you after your Apex eligibility and your physician’s order are verified.

For refills, either sign and return the postage paid refill letter you will receive one month before your order is due to ship or call 855-401-3455, whichever is more convenient for you.