

PERSONAL AND CURRICULUM VITAE

ANDREW S. RANCER

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The University of Akron
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EDUCATIONAL BACKGROUND

Ph.D. in Communication with emphasis in Interpersonal and Organizational Communication; Behavioral Science Research Methodology, and Social Psychology. Kent State University, December 1979.

Master of Arts in Communication Studies with emphasis in Research Design, Interpersonal and Communication Theory. Queens College of the City University of New York, May 1976.

Bachelor of Arts in Communication Studies with emphasis in Mass Communication and Communication Theory. Queens College of the City University of New York, May 1974.

PROFESSIONAL EXPERIENCE

Professor, School of Communication, August 1996 - present.
The University of Akron, Akron, OH.

Associate Professor, School of Communication, August 1991 - August 1996.
The University of Akron, Akron, OH. TENURE AWARDED May 1994.

Associate Professor, Division of Communication, 1984-1991; Assistant Professor, 1979-1983.
Emerson College, Boston, MA. TENURE AWARDED March 1985.

Graduate Teaching Fellow in Rhetoric & Communication, 1976-1979. Kent State University, Kent, OH.

Graduate Teaching and Research Assistant, 1974-1975.

Department of Communication Arts & Sciences, Queens College of the City University of New York.

TEACHING

The University of Akron August 1991- present

Courses Taught: Communication Research (undergraduate), Communication Theory (undergraduate and graduate), Interpersonal Communication, Training Methods in Communication (undergraduate and graduate), Empirical Research in Communication (graduate), Public Speaking, Nonverbal Communication, Effective Oral Communication, Communication and Personality (graduate and undergraduate), Gender and Communication (graduate and undergraduate), Persuasion (undergraduate)

New Courses Developed - The University of Akron

Training Methods in Communication

Gender and Communication

Communication and Personality

Emerson College September 1979 – July 1991

Courses Taught: Interpersonal Communication, Persuasion and Attitude Change, Research Methods in Communication Studies, Public Speaking, Computer Applications in Communication, Advanced Interpersonal Communication, Male/Female Communication, Organizational Communication: Analysis and Development, Training Methods, Interviewing, Seminar in Communication Predispositions.

New Courses Developed - Emerson College

Training Methods in Communication

Seminar in Communication Predispositions

Computer Applications in Communication in Research

Male/Female Communication

Kent State University September 1976 – July 1979

Courses Taught: Fundamentals of Speech Communication, Interviewing, Communication Theory, Interpersonal Communication, Advanced Public Speaking.

Queens College of the City University of New York 9/74 - 6/76

Courses Taught: Interpersonal Communication, Public Speaking.

SCHOLARLY PUBLICATIONS

Books

Arguments, Aggression, and Conflict: New Directions in Theory and Research. (2010). New York: Routledge. (with T.A. Avtgis).

Contemporary Communication Theory. (2010). Dubuque, IA: Kendall-Hunt Publishing Company. (with D.A. Infante & T.A. Avtgis)

Organizational Communication: Strategies for Success. (2010). Dubuque, IA: Kendall-Hunt Publishing Company. (with T.A. Avtgis & P. Madlock).

Argumentative and Aggressive Communication: Theory, Research, and Application. (2006). Thousand Oaks: CA. Sage Publications. (with T.A. Avtgis).

Building Communication Theory, 4th ed. (2003). Prospect Heights, IL: Waveland Press. (with D.A. Infante & D.F. Womack).

Building Communication Theory, 3rd ed. (1997). Prospect Heights, IL: Waveland Press. (with D.A. Infante & D.F. Womack).

Building Communication Theory, 2nd ed. (1993). Prospect Heights, IL: Waveland Press. (with D.A. Infante & D.F. Womack).

Building Communication Theory. (1990). Prospect Heights, IL: Waveland Press. (with D.A. Infante & D.F. Womack).

Instructor's Manual for Building Communication Theory, 3rd ed. (1997). Prospect Heights, IL: Waveland Press. (with D.F. Womack & B. Tipton).

Instructor's Manual for Building Communication Theory, 2nd ed. (1993). Prospect Heights, IL: Waveland Press. (with D.F. Womack).

Instructor's Manual for Building Communication Theory. (1990). Prospect Heights, IL: Waveland Press. (with D.F. Womack).

Exploring Careers in Communications and Telecommunications. (1985). New York: Rosen Publishing Group. (with J.C. Zacharis & F.F. Plude).

Refereed Chapters in Books

“Nonverbal ‘Verbal’ Aggression: Its Forms and Its Relation to Trait Verbal Aggressiveness.” In Avtgis, T. A., & Rancer, A. S. (Eds.) (2010). *Arguments, Aggression, and Conflict: New Directions in Theory and Research* (pp. 267 – 284). New York: Routledge/Taylor & Francis (with Lin, Y., Durbin, J. M., & Faulkner, E. C.).

“Communication Theory and Research: Bridging the Chasms of Controversy.” In *A Century of Transformation: Studies in Honor of the 100th Anniversary of the Eastern Communication Association*. (2010) (pp. 72-88). James W. Chesebro (Ed.). New York: Oxford University Press (with T.A. Avtgis).

“Argumentativeness, Assertiveness, and Verbal Aggressiveness Theory.” In *The Encyclopedia of Communication Theory* (2010) (pp. 45 – 47). S. Littlejohn & K. Foss (Eds.). Los Angeles, CA: SAGE Publications.

“The Role of Argumentative and Aggressive Communication in the Explanation of K-12 Teacher Burnout Syndrome: A Global Phenomenon?” (2010). In M. Hinner (Ed.), *The Interrelationship of Business and Communication* (pp. 153-167). Berlin, Germany: Peter Lang Publishers. (with T. A. Avtgis).

“Aggressive Communication.” In H.T. Reis & S. Sprecher (Eds.). *Encyclopedia of Human Relationships*. (2009) (pp. 65 – 68). Thousand Oaks, CA: Sage.

“A Communication Trait Based Approach to Superior-Subordinate Relationships: The Theory of Independent-Mindedness.” *Business Research Yearbook*, Volume 14, No. 2, 2007, pp. 867-873. Beltsville, MD: International Academy of Business Disciplines (with T. A. Avtgis).

“The Theory of Independent-Mindedness: An Organizational Theory for Individualistic Cultures. In M. Hinner (Ed.), *Freiberger Beitrage zur interkulturellen und Wirtschaftskommunikation: A Forum for General and Intercultural Business Communication*, 2007, pp. 187-201. Frankfurt, Germany: Peter Lang (with T. A. Avtgis)..

“Aggressive Communication.” (2007). In *Explaining Communication: Contemporary Theories and Exemplars*, pp. 129-147. B.B. Whaley & W. Samter (Eds.). Mahwah, NJ: Lawrence Erlbaum Publishers (with A.M. Nicotera).

“Argumentativeness, Verbal Aggressiveness, and Persuasion.” (2004). In *Advances in Persuasion, Social Influence, and Compliance-Gaining*, pp. 113-131. J. Seiter and R. H. Gass (Eds.). Needham Heights, MA: Allyn & Bacon.

"Understanding Aggressive Communication." (2000). In R. Goodman (Ed.), *Professional Reference for Teachers* (pp. 50-53). Austin, TX: Holt, Rinehart, and Winston.

"Enhancing Argumentativeness and Argumentative Behavior: The Influence of Gender and Training." (1998). In L. Longmire & L. Merrill (Eds.), *Untying the Tongue: Gender, Power, and the Word* (pp. 251-265). Westport, CT: Greenwood Press. (with R.L. Kosberg).

"Argumentativeness." (1998). In J.C. McCroskey, M.M. Martin, J.A. Daly & M. Beatty (Eds.), *Personality and Communication*, (pp. 149 - 170). Cresskill, NJ: Hampton Press.

"Argumentativeness and Verbal Aggressiveness: A Review of Recent Theory and Research." (1996). In B.R. Burleson (Ed.), *Communication Yearbook, 19* (pp. 319-351). Thousand Oaks, CA: Sage Publications. (with D.A. Infante).

"Aggressive Communication in Organizational Contexts: A Synthesis and Review." In A.M. Nicotera (Ed.), *Conflict and Organizations: Communicative Processes*, 1995. (pp. 129-151). Albany, NY: The State University of New York Press.

"Communication Styles and Predispositions." In R. Ray (Ed.), *Bridging Both Worlds: The communication consultant in Corporate America*. (1993) Lanham, MD: University Press of America. (pp. 151-173).

"Teaching the Undergraduate Course in Argumentation." In *Communication Pedagogy: Approaches to Teaching Undergraduate Communication Courses*. (1992). (pp. 57-75). L.C. Lederman (Ed.). Norwood, NJ: Ablex Publishing Co., (with M. Weiler).

"Discriminating Males and Females on Belief Structures About Arguing. In *Advances in Gender and Communication Research, 1987*. (pp. 155-173). M.K. Nadler, L.B. Nadler, & W.R. Todd-Mancillas (Eds.). Lanham, MD: University Press of American. (with R.A. Baukus).

"Biological and Psychological Gender Differences in Trait Argumentativeness." In *Communication, Gender, and Sex Roles in Diverse Interaction Contexts*, 1986. (pp. 18-30). L. Stewart & Ting-Toomey (Eds.). Norwood, NJ: Ablex Publishing Corp. (with K. Dierks-Stewart).

NBC's Docudrama "Kent State": Measuring Its Effect on the Audience. In *Television and Reality: Does Television Change History?*, 1987. (pp. 89-97). Boston, MA: Christian Science Monitor Syndicate, Inc. (with R.A. Baukus and J.G. Payne).

Refereed Journal Articles

- “In Defense of the Argumentativeness and Verbal Aggressiveness Scales.” *Communication Quarterly*, 59, (2011), pp. 145-154. (with D.A. Infante & C.J. Wigley, III).
- Perceptions of Males and Females’ Use of Aggressive Affirming and Nonaffirming Messages in an Interpersonal Dispute: You’ve Come a Long Way Baby? *Western Journal of Communication*, 72, No. 3 (2008), pp. 239-258. (with F. F. Jordan-Jackson, Y. Lin, & D. A. Infante).
- Argumentative and Aggressive Communication in Bulgaria: Testing for Conceptual and Methodological Equivalence. *Journal of Intercultural Communication Research*, 37, No. 1 (2008), pp. 17-24. (with T. A. Avtgis, P. A. Kanjeva, & R. M. Chory).
- The Relationship Between Trait Verbal Aggressiveness and Teacher Burnout Syndrome in K-12 Teachers. *Communication Research Reports*, 25, No. 1, (2008), pp. 86-89. (with T. A. Avtgis).
- Managing Parent-Child Disagreement Constructively. *Communication Currents*, October 2007.
- The Relationship Between Argumentativeness, Verbal Aggressiveness, and Communication Satisfaction in Incarcerated Male Youth. *The Prison Journal*, 87, No. 3, (2007), 328-343. (with C. M. Anderson).
- Family Communication Patterns and Argumentativeness: An Investigation of Chinese College Students. *Human Communication*, 10, No. 2, (2007), 121-135. (with Y. Lin & Q. Kong).
- Ethnocentrism and Intercultural Willingness-to-Communicate: A Cross-Cultural Comparison between Romanian and US American College Students. (2005). *Journal of Intercultural Communication Research*, 34, 138-151. (with Y. Lin & O. Trimbilas).
- Personalization of Conflict Across Cultures: A Comparison among the United States, New Zealand and Australia (2004). *Journal of Intercultural Communication Research*, 33, 109-118. (with T.A. Avtgis).
- A Perspective on Leadership. (2004, Winter). *Perspective – A Publication of Robert Morris University*, Winter 2004, 6-7.

- Observers' Perceptions of an Interpersonal Dispute as a Function of Mode of Presentation. (2003). *Communication Reports*, 16, 35-46. (with F.F. Jordan-Jackson & D.A. Infante).
- Sex Differences in Intercultural Communication Apprehension, Ethnocentrism, and Intercultural Willingness to Communicate. (2003). *Psychological Reports*, 92, 195-200. (with Y. Lin).
- Ethnocentrism, Intercultural Communication Apprehension, Intercultural Willingness-to-Communicate, and Intentions to Participate in an Intercultural Dialogue Program: Testing a Proposed Model. (2003). *Communication Research Reports*, 20, 62-72. (with Y. Lin).
- Comparing Touch Apprehension and Affective Orientation between Asian-American and European-American Siblings. (2003). *Journal of Intercultural Communication Research*, 32, 67-74. (with T.A. Avtgis).
- Ethnocentrism and Intercultural Willingness to Communicate: A Cross-Cultural Comparison between Korean and American College Students. (2003). *Journal of Intercultural Communication Research*, 32, 117-128 (with Y. Lin).
- Aggressive Communication Across Cultures: A Comparison of Aggressive Communication Among United States, New Zealand, and Australia. (2002). *Journal of Intercultural Communication Research*, 31, 191-200 (with T.A. Avtgis).
- A Longitudinal Assessment of the Influence of Trait Argumentativeness and Verbal Aggressiveness Between Seventh and Eighth Grades. (2000). (with T.A. Avtgis, R.L. Kosberg, & V.G. Whitecap). *Communication Education*, 49, 114-119.
- Self-Handicapping Orientation and Tendencies toward Verbal Aggressiveness. (1998). *Communication Research Reports*, 15, 227-235. (with T.A. Avtgis & P.P. Amato).
- Argumentativeness and Verbal Aggressiveness as a Function of Locus of Control. (1997). *Communication Research Reports*, 14, 441-450. (with T.A. Avtgis).
- Testing the Efficacy of A Communication Training Program to Increase Argumentativeness and Argumentative Behavior in Adolescents. (1997). *Communication Education*, 46, 273- 286 (with V. Whitecap, R.L. Kosberg, & T.A. Avtgis).
- Affirming and Non-Affirming Style, Dyad Sex, and the Perception of Argumentation and Verbal Aggression in an Interpersonal Dispute (1996). *Human Communication Research*, 22, 315-334. (with D.A. Infante & F.F. Jordan).

- The Influence of Sex on Self-Perceptions and Social Stereotyping of Aggressive Communication Predispositions. (1994). *Western Journal of Communication*, 58, 283-307. (with A.M. Nicotera).
- Argumentativeness and Verbal Aggressiveness: Testing for Conceptual and Measurement Equivalence Across Cultures.(1994). *Communication Monographs*, 61, 256-279. (with S. Suzuki).
- Teaching Constructive Means of Handling Conflict. (1994). *The Speech Communication Teacher*, 8, 1-2.
- Relations Between Argumentative Motivation, and Advocacy and Refutation on Controversial Issues. (1993). *Communication Quarterly*, 41, 415-426. (with D.A. Infante).
- Congruence of Orientations Toward Public Relations: A Cross-Cultural Comparison of British and American Practitioners. (1993). *World Communication*, 22, 1-6. (with R.E. Brown).
- Senior Corporate Executive Perceptions About Communication Skills: A Research Note. (1993). *Speech Communication Annual*, 7, 25-31. (with R.E. Brown).
- The Impact of Basic Courses in Oral Interpretation and Public Speaking on Communication Apprehension. (1993). *Communication Reports*, 6, 54-60. (with H.M. Rose & K.C. Crannell).
- The Relationship Between Self-Esteem and Aggressive Communication Predispositions. (1992). *Communication Research Reports*, 9, 23-32. (with R.L. Kosberg & V.N. Silvestri).
- Beliefs About Arguing As Predictors of Trait Argumentativeness: Implications for Training in Argument and Conflict Management. (1992). *Communication Education*, 41, 375-387. (with R.L. Kosberg & R.A. Baukus).
- A Comparison of Factors Influencing Cross-Sex and Same-Sex Friendships. (1992). *Massachusetts Journal of Communication*, 10, 50-59. (with N. Michaels).
- Approaches to Training in Argumentativeness. *Speech Communication Annual*, 5, 1991, 97-107. (with R.L. Kosberg).
- Pop-Quiz - Software Review. *Communication Education*, 40, 1991, 225-226.
- Argumentativeness, Verbal Aggressiveness and Marital Satisfaction. *Communication Research Reports*, 3, 1986, 28-32. (with R.A. Baukus and P.P. Amato).

- The Measurement of Psychological Gender Orientation: A Summary and Review. *Women's Studies in Communication*, 8, 1985, 71-79. (with K. Dierks-Rancer).
- Relations Between Motivation to Argue and the Argumentativeness of Adversaries. *Communication Quarterly*, 33, 1985, 209-218. (with D.A. Infante).
- Relations Between Argumentativeness and Belief Structures About Arguing. *Communication Education*, 34, 1985, 37-47. (with R.A. Baukus & D.A. Infante).
- The Influence of Sex and Sex-Role Orientation on Trait Argumentativeness. *Journal of Personality Assessment*, 49, 1985, 69-70. (with K. Dierks-Stewart).
- Motivational Determinants of Theatre Attendance: An Empirical Analysis. *Empirical Research in Theatre*, 8, 1982, 61-78. (with J.E. Gaber).
- A Conceptualization and Measure of Argumentativeness. *Journal of Personality Assessment*, 46, 1982, 72-80. (with D.A. Infante).
- Effects of Physical Attractiveness and Likableness of First Name on Impressions Formed on Journalists. *Journal of Applied Communications Research*, 8, 1980, 1-8. (with D.A. Infante, L.L. Pierce, & W.J. Osborne).
- Effects of Dress and Sex of Attorney on Three Dimensions of Source Credibility. *Interchange: Student Thought in Speech Communication*, 5, 1975, 26-32.

PROFESSIONAL PRESENTATIONS AND CONSULTING

CONVENTION PAPERS

- Situational Argumentativeness: An Examination of Trait and Situational Factors. Paper Presented at the annual meeting of the Eastern Communication Association, Arlington, VA, April 2011. (with N.S. Smith).
- Toward the Development of a Taxonomy of Verbal Trigger Events. Paper presented at the annual meeting of the Eastern Communication Association, Arlington, VA, April 2011 (with J. M. Durbin).
- Specific Research Domains of Communication Trait Research: Innovative Exemplars in Communication Trait Research. Paper presented at the the annual meeting of the Eastern Communication Association, Arlington, VA, April 2011.

- General Research Agenda on Aggressive Communication: Where Do We Need to Go” and What Do We Need to Do?. Paper presented at the the annual meeting of the Eastern Communication Association, Arlington, VA, April 2011.
- Considerations for Training Efforts on Aggressive Communication. Paper presented at the annual meeting of the Eastern Communication Association, Baltimore, MD, April 2010. (with K. Padrutt).
- An Examination of Nonverbal ‘Verbal’ Aggression in the 2008 Presidential and Vice-Presidential Debates.” Paper presented at the annual meeting of the Eastern Communication Association, Philadelphia, PA, April 26, 2009 (with Y. Lin, N. Smith, J. Fairfax, & Elyse Parks).
- Recent Research in Aggressive Communication: Argumentativeness and Other Communication Traits. Presentation at the annual meeting of the Eastern Communication Association, Philadelphia, PA, April 25, 2009.
- Centennial Scholar in Organizational Communication: Dominic A. Infante.” Presentation at the annual meeting of the Eastern Communication Association, Philadelphia, PA, April 25, 2009.
- Theories of Humor. Paper presented at the annual meeting of the National Communication Association, November 21, 2008, San Diego, CA.
- Nonverbal ‘Verbal’ Aggression: Its’ Forms and Its’ Relation to Trait Verbal Aggressiveness. Paper presented at the annual meeting of the National Communication Association, November 23, 2008, San Diego, CA. (with Y. Lin, J. Durbin, & E. Faulkner). (***Top Paper Award – Nonverbal Communication Division***)
- Making Connections: Enhancing the Relevancy of Communication Research Principles to Undergraduate Students’ Lives. Paper presented at the annual meeting of the National Communication Association, November 24, 2008, San Diego, CA.
- The Development of a Taxonomy of Nonverbal ‘Verbal’ Aggression. Paper presented at the annual meeting of the Eastern Communication Association, May 3, 2008, Pittsburgh, PA. (with Y. Lin, J. Durbin, & E. Faulkner). ***Top Paper Award for the Nonverbal Communication Interest Group.***
- Reducing Verbal Aggression Among Incarcerated and At-Risk Youth: Suggestions for Training. Paper presented at the annual meeting of the Southern Communication Association, April 3, 2008, Savannah, GA.

- The Role of Argumentative and Aggressive Communication in the Explanation of K-12 Teacher Burnout Syndrome. Paper presented at the annual meeting of the Ohio Communication Association, October 6, 2007, Boardman, OH (with T. A. Avtgis).
- Teaching A Course on Communication and Personality. Short course presented at the annual meeting of the National Communication Association, Chicago, IL, November 15, 2007 (with T. A. Avtgis).
- Student Response Systems and Student Learning in the Communication Research Class. Panel presentation to be presented at the annual meeting of the National Communication Association, Chicago, IL, November 16, 2007.
- Verbal Aggressiveness, Argumentativeness, and Affective Orientation and their Relations to Roommate Communication Satisfaction and Roommate Affinity. Paper presented at the annual meeting of the National Communication Association, Chicago, IL, November 17, 2007 (with R. Laditka & Y. Lin).
- The Theories and Functions of Humor. Paper presented at the annual meeting of the Eastern Communication Association, Providence, RI, April 26, 2007.
- Fostering a Positive Academic Climate: Mentoring Graduate Students in a Masters Only Program. Panel presentation presented at the annual meeting of the Eastern Communication Association, Providence, RI, April 27, 2007.
- An Assessment of the Theory of Independent-Mindedness. Top Papers in Communication Theory. Presented at the annual meeting of the Southern States Communication Association, Louisville, KY, 2007 (with T. Avtgis).
- A Communication Trait Based Approach to Superior-Subordinate Relationships: The Theory of Independent-Mindedness. Paper presented at the annual meeting of the International Academy of Business Disciplines, Orlando, FL, March 2007.
- Argumentative and Aggressive Communication as Predictors of K-12 Teacher Burnout. Paper presented at the annual meeting of the Eastern Communication Association, Philadelphia, PA, April 2006 (with T. Avtgis).
- The Influence of the Student Response System on Academic Performance and Student Satisfaction in a Communication Research Methods Course. Paper presented at the annual meeting of the Eastern Communication Association, Philadelphia, PA, April 2006.

The Efficacy of Communication Training Programs: Are We Selling Our Efforts Short. Paper presented at the annual meeting of the Eastern Communication Association, Pittsburgh, PA, April 30, 2005 (with T. Avtgis).

Ethnocentrism and Intercultural Willingness-to-Communicate: A Cross-Cultural Comparison Between Romanian and American Students. Paper presented at the annual meeting of the National Communication Association, Chicago, IL, November 12, 2004 (with Y. Lin & O. Trimbitas).

Perceptions of Verbal Aggression, Argumentativeness, and Expectancy Violations in An Interpersonal Dispute. Paper presented at the annual meeting of the National Communication Association, Chicago, IL, November 13, 2004 (with F. Jordan-Jackson, Y. Lin, & D. Infante).

Applying the Communibiological Paradigm to Aggressive Communication: Issues and Findings. Paper to be presented at the annual meeting of the Eastern Communication Association, Boston, MA, April 23, 2004.

Making Reliability and Validity 'Come Alive' to Communication Research Students Paper to be presented at the annual meeting of the Eastern Communication Association, Boston, MA, April 24, 2004.

Personalization of Conflict Across Cultures: A Comparison Among United States, New Zealand and Australia. Paper presented at the annual meeting of the National Communication Association, Miami Beach, FL, November 20, 2003. (with T.A. Avtgis).

Aggressive Communication Among Incarcerated Male Youth: A Two-Part Study. Paper presented at the annual meeting of the National Communication Association, Miami Beach, FL, November 21, 2003. (with C.M. Anderson).

Comparing Touch Apprehension and Affective Orientation Between Asian-American and European-American Siblings. Paper presented at the annual meeting of the Eastern Communication Association, Washington, D.C., April 26, 2003.

Ethnocentrism and Intercultural Willingness-to-Communicate: A Cross-Cultural Comparison Among Korean and American College Students. Paper presented At the annual meeting of the National Communication Association, New Orleans, LA, November 21, 2002. (with Y. Lin).

- Bridging the Gap Between the Communication Classroom and the Real World: What Students Really Need to Know about Training and Development. Paper Presented at the annual meeting of the National Communication Association, New Orleans, LA, November 23, 2002.
- Corporate Training and Collegiate Learning Contexts: Mutual Beneficiaries: Goals and Objectives. Paper presented at the annual meeting of the National Communication Association, New Orleans, LA, November 23, 2002.
- Ethnocentrism, Intercultural Communication Apprehension, and Intercultural Willingness-to-Communicate: Testing a Proposed Model. Paper presented at the Annual meeting of the National Communication Association, Atlanta, GA, November 2, 2001. (with Y. Lin).
- Training Needs Analysis: Issues and Directions. Paper presented at the annual meeting of The National Communication Association, Atlanta, GA, November 3, 2001.
- Aggressive Communication Across Cultures: A Comparison of Aggressive Communication Among United States, New Zealand, and Australian College Students. Paper presented at the annual meeting of the National Communication Association, Atlanta GA, November 4, 2001. (with T. Avtgis & S. Hussein).
- Observers' Perceptions of an Interpersonal Dispute as a Function of Affirming Style and Mode of Presentation. Paper presented at the annual meeting of the National Communication Association, Seattle, WA, November 10, 2000.
- Teaching the "Training Methods in Communication" Course: A Performance-Oriented Approach. Paper presented at the annual meeting of the National Communication Association, Seattle, WA, November 10, 2000.
- Building your Academic Career for the Next Millennium. Paper presented at the annual meeting of the Eastern Communication Association, Pittsburgh, PA, April 29, 2000.
- One Approach to Teaching Training Methods in Communication. Paper presented at the annual meeting of the Eastern Communication Association, Pittsburgh, PA, April 30, 2000.
- Assessing Aggressive Communication in Adolescents. Paper presented at the annual meeting of the National Communication Association, Chicago, IL, November 4, 1999.

- The Role of Nonverbal Behavior on Perceptions of Aggressive Communication. Paper presented at the annual meeting of the National Communication Association, Chicago, IL, November 5, 1999.
- State of the Art: Argumentativeness 1999. Paper presented at the annual meeting of the Eastern Communication Association, Charleston, WV, April 29, 1999.
- Empowering Communication: The Impact of Research on Aggressive Communication. Paper Presented at the annual convention of the Eastern Communication Association, April 30, 1999.
- Training in Aggressive Communication: Past Efforts and Future Directions. Paper presented at the annual meeting of the National Communication Association, New York, NY, November 21, 1998.
- Differences in Esteem Protection Disposition and Tendencies Toward Verbal Aggressiveness. Paper presented at the annual meeting of the Eastern Communication Association, April 23, 1998. (with T.A. Avtgis & P.P. Amato).
- A Longitudinal Assessment of the Influence of Training on Trait Argumentativeness and Verbal Aggressiveness. Paper presented at the annual meeting of the Eastern Communication Association, April 25, 1998. (with T.A. Avtgis, R.L. Kosberg, & V.G. Whitecap).
- The Skill Training of Adolescents in Enhancing Argumentativeness and Reducing Verbal Aggressiveness. Panel presentation at the annual meeting of the Eastern Communication Association, April 23, 1998.
- Boundary Expander: Communication Pedagogy - Research and Practice. Panel presentation at the annual meeting of the Eastern Communication Association, April 24, 1998.
- Extending the Training: A Module to Help Adolescents Control Verbal Aggression. Paper presented at the annual meeting of the National Communication Association, November 20, 1997.
- Argumentativeness and Verbal Aggressiveness as a Function of Locus of Control. Paper presented at the annual meeting of the National Communication Association, November 22, 1997. (with T.A. Avtgis).
- Aggressive Communication in Training and Instruction. Paper presented at the annual meeting of the National Communication Association, November 23, 1997.

Inciting through Instructional Objectives: The Targets. Paper presented at the annual meeting of the National Communication Association, November 20, 1997.

Assessing Caller and Listener Motives in Talk Radio: The Talk Host's Perspective. Paper presented at the annual meeting of the Eastern Communication Association, April 1997, Baltimore, MD. (with J.P. Finn & A.J. Bell). *Top Paper Award*, Applied Communication Division.

State of the Art: Interpersonal Communication Motives. Paper presented at the annual meeting of the Eastern Communication Association, April 1997, Baltimore, MD.

Using a List Serve as an Augmentation to a Graduate Communication Theory Course. Paper presented at the annual meeting of the Speech Communication Association, November 1996, San Diego, CA.

Training in Argumentativeness: Testing the Efficacy of a Communication Training Program to Increase Argumentativeness and Argumentative Behavior in Adolescents. Paper presented at the annual meeting of the Speech Communication Association, November 1996, San Diego, CA. (with V. Whitecap, R. Kosberg, & T. Avtgis).

State of the Art: Argumentative and Aggressive Communication. Paper presented at the annual meeting of the Eastern Communication Association. April 1996, New York, NY.

Training in Argumentativeness: The Development of a Training Program Designed to Increase Argumentativeness and Reduce Verbal Aggressiveness in Adolescents. Paper presented at the annual meeting of the Eastern Communication Association, April 1996, New York, NY. (with V. Whitecap, & R. Kosberg).

Some Programmatic Research Pathways in Communication: Argumentativeness and Verbal Aggressiveness. Paper presented at the annual meeting of the Eastern Communication Association, April 1995, Pittsburgh, PA.

Communication Predispositions and Demographic Characteristics of Listeners and Non-Listeners to Talk Radio. Paper presented at the annual meeting of the Popular Culture Association/American Culture Association Convention, April 1995, Philadelphia, PA. (with T.T. Miles & R.A. Baukus).

Violence Prevention: A Communication-based Curriculum. Paper to be presented at the annual meeting of the Speech Communication Association, New Orleans, LA, November 1994. (with R. L. Kosberg).

Training in Argumentativeness: A Program to Reduce Verbal Aggressiveness, Enhance Argumentativeness, and Increase Superior-Subordinate Dialectic in Organizations. Paper presented at the annual meeting of the Speech Communication Association, New Orleans, LA, November 1994.

Communication Predispositions and Demographic Characteristics of Selected Talk Radio Audiences. Paper presented at the annual meeting of the Eastern Communication Association, April 1994, Washington, D.C. (with T.T. Miles & R.A. Baukus).

The Influence of Gender on Self-Perceptions and Social Stereotyping of Aggressive Communication Predispositions. Paper presented at the annual meeting of the Speech Communication Association, November 1993, Miami Beach, FL. (with A.M. Nicotera).

Relations Between Argumentative Motivation, and Advocacy and Refutation on Controversial Issues. Paper presented at the annual meeting of the Speech Communication Association, November 1993, Miami Beach, FL. (with D.A. Infante).

Aggressive Communication Predispositions and Compliance-Gaining Among Public Relations Professionals. Paper presented at the annual meeting of the Speech Communication Association, November 1993, Miami Beach, FL. (with R.E. Brown).

The Daily Double: A Game and Project for Teaching Communication Theory. Paper presented at the 1993 Central States Communication Association Convention, Lexington, KY, April 1993.

Argumentativeness and Verbal Aggressiveness: Testing for Measure Equivalence Across Cultures. Paper presented at the annual meeting of the International Communication Association, Washington, D.C., May 1993. (with S. Suzuki).

Using Cognitive and Skills-Based Models for Training in Argument and Conflict Management. Paper presented at the annual meeting of the Eastern Communication Association, New Haven, CT, April 30, 1993. (with R. Kosberg).

A Cross-Cultural Examination of U.S. and U.K. Public Relations Practitioners: Applying Four Models of Public Relations Behavior. Paper presented at the annual meeting of the Speech Communication Association, October 1992, Chicago, IL. (with R.E. Brown).

Enhancing Argumentativeness and Argumentative Behavior: The Influence of Gender and Training. Paper presented at the 15th Annual Conference of the Organization for the Study of Communication, Language, and Gender, Hofstra University, Hempstead, NY, October 1992 (with R.L. Kosberg).

- Incorporating Communication Constructs in Communication Training. Paper presented at the annual meeting of the Speech Communication Association, Chicago, IL, November, 1992.
- The Relationship Between Self-Esteem and Aggressive Communication Predispositions. *Top 3 Paper* presented at the annual meeting of the Eastern Communication Association, Portland, ME, May 1992. (with R.L. Kosberg & V.N. Silvestri).
- Criteria for Selecting an Appropriate Textbook for the Undergraduate Communication Research Course. Paper presented at the annual meeting of the Eastern Communication Association, Portland, ME, May 1992.
- Teaching the Upper Division Communication Theory Course. Paper presented at the annual meeting of the Central States Communication Association, Cleveland, OH, April 1992.
- Race as a Factor in Argumentativeness, Verbal Aggressiveness, and Beliefs About Arguing. Paper presented at the annual meeting of the Speech Communication Association, Atlanta, GA, November 1991. (with A.M. Nicotera & R. Sullivan).
- Concepts and Issues in Intercultural Communication. Paper presented at the Fall Conference, New England Chapter of the Association of College and Research Libraries Association, Worcester Polytechnic Institute, Worcester, MA, October 21, 1991.
- Gender Differences in Argument and Conflict Management: A Report on the Impact of Training. Paper presented at the meeting of the Scholarship on Women In Society Conference, Marist College, Poughkeepsie, New York, June 7, 1991. (with R. Kosberg).
- Argumentativeness and Verbal Aggressiveness: A Decade of Research. Paper presented at the annual meeting of the Eastern Communication Association, Pittsburgh, PA, April 1991.
- Nonverbal Behavior and Aggressive Communication. Paper presented at the annual meeting of the Eastern Communication Association Convention, Pittsburgh, PA, April 1991.
- Senior Corporate Executive Perceptions About Communication. Paper presented at the annual meeting of the Central States Communication Association, Chicago, IL, April 1991. (with R.E. Brown).
- Beliefs About Arguing as Predictors of Trait Argumentativeness. Paper presented at the annual meeting of the Eastern Communication Association, Philadelphia, PA, April 1990. (with R.L. Kosberg).

- Argumentativeness and Verbal Aggressiveness: Their Role in Family Violence and Cross-Cultural Communication. Paper presented at the annual meeting of the Eastern Communication Association, Philadelphia, PA, April 1990.
- Service to the College as a Requirement for Tenure and Promotion. Paper presented at the annual meeting of the Speech Communication Association, San Francisco, CA, November 1989.
- Enhancing Trait Argumentativeness and Skill in Arguing: A Review of Instructional Methods. Top 3 Paper on Instructional Practices. Paper presented at the annual meeting of the Eastern Communication Association, Ocean City, MD, May 1989. (with R.L. Kosberg).
- Enhancing Trait Argumentativeness and Skill in Arguing Through the Use of Rhetorical Topoi. Paper presented at the ECA Rhetoric and Public Address Conference, Plymouth, MA, October 1, 1988. (with R.L. Kosberg).
- The Influence of Argumentativeness and Verbal Aggressiveness in Intrafamily Violence. Paper presented at the annual meeting of the Eastern Communication Association, Baltimore, MD, April, 1988. (with J. Niemasz).
- Argumentativeness, Beliefs About Arguing and Marital Satisfaction. Paper presented at the annual meeting of the Eastern Communication Association, Syracuse, New York, May 1987. (with R.A. Baukus and P.A. Amato).
- The Use of Microcomputers in Communication Education and Training. Paper presented at the annual meeting of the Communication Association of Massachusetts, Curry College, April 1987.
- Structuring Mediated Reality: The Kent State Docudrama. Paper presented at the Second Annual Conference on TV and Ethics, Emerson College, March 1987 (with J.G. Payne and R.A. Baukus).
- Argumentativeness in Interpersonal Communication Contexts. Paper presented at the Northeast Conference on Communication, University of Connecticut-Storrs, October 1986.
- Argumentativeness in Interpersonal Communication Contexts. Paper presented at the annual meeting of the Eastern Communication Association, Atlantic City, New Jersey, May, 1986.
- The Influence of Computer Study on Computer Anxiety. Paper presented at the New England Educational Research Organization Convention, Rockport, Maine, May, 1986.

- Argumentativeness, Verbal Aggressiveness and Marital Satisfaction. Paper presented at the annual meeting of the Eastern Communication Association, Providence, Rhode Island, May, 1985. (with R.A. Baukus & P.A. Amato).
- Discriminating Males and Females on Belief Structures About Arguing. Paper presented at the Seventh Annual Communication, Language and Gender Conference, Miami University, Oxford, Ohio, October 1984. (with R.A. Baukus).
- An Examination of Biological and Psychological Gender Differences in Trait Argumentativeness. Paper presented at the Sixth Annual Communication, Language and Gender Conference, Rutgers University, New Brunswick, New Jersey, October, 1983. This paper was also selected as one of the three from that Conference, and was presented to the Eastern Communication Association Convention, Philadelphia, Pennsylvania, March 1984. (with K. Dierks-Stewart).
- Has Feminism Established New Rules for the Communication of Men and Women: An Interpersonal Communication Perspective. Paper presented at the annual meeting of the Eastern Communication Association, Ocean City, Maryland, April 1983.
- The Impact of Physical Attractiveness and Trait Argumentativeness as Predictors of Responses to an Argumentative Situation. Paper presented at the Eastern Communication Association, Ocean City, Maryland, April 1983. (with D.A. Infante).
- The Construct of Argumentativeness in Human Communication. Paper presented at the Third Annual Eastern Conference on Current Research in Communication. University of Massachusetts, Amherst, Massachusetts, October 1982.
- Motivational Determinants of Theatre Attendance: An Empirical Analysis. Paper presented at the annual meeting of the Central States Speech Communication Association, Milwaukee, Wisconsin, April 1982. (with J.E. Gaber).
- Communication Predispositions and Interpersonal Style in Management Training. Paper presented at the Massachusetts Speech Communication Association Conference, May 1980.
- Body Type and Sex of Receiver: Their Effects on Source Credibility. Paper presented at the annual meeting of the Eastern Communication Association, Philadelphia, Pennsylvania, April 1979. (with B. Eckman).

PROFESSIONAL PRESENTATIONS AND CONSULTATION

“Arguing Constructively.” Presentation to the University of Akron Student Affairs Professional Development Committee, May 11, 2009.

“Understanding Argumentative and Aggressive Communication: Past Efforts and Future Directions.” Presentation to the Kent State University Communication Graduate Student Association, April 3, 2009.

“Arguing Constructively.” Presentation to the University of Akron Conflict Resolution Services Advisory Group, November 12, 2008.

Response to Panel, “Spotlight on Scholarship: Andrew S. Rancer.” Presented at the annual meeting of the Eastern Communication Association, May 3, 2008, Pittsburgh, PA.

“Using the Student Response System to Increase Participation and Satisfaction in a Communication Research Methods Course.” Presented at the 6th Annual meeting of Celebration of Excellence in Learning & Teaching Conference, April 2, 2007, The University of Akron.

“Arguing Constructively.” Presentation to the University of Akron Center for Career Management, September 2006.

“Arguing Constructively.” Presentation to the University of Akron Center for Career Management, December 2005.

"Arguing Constructively." Presentation to the University of Akron Association for Women in Communication, February 4, 2004.

"Arguing Constructively." Presentation to the Security System Team, National City Bank, Holiday Inn, Cleveland, OH, December 16, 2002.

“Aggressive Communication in Intercultural Contexts.” Presentation to the Graduate Course, Psychology of Communication, New York University, April 29, 2002.

"Arguing Constructively." Presentation to the Department of Internal Medicine, Akron General Medical Center, Glenwood Country Club, Canton, OH November 16, 2001.

"Arguing Constructively." Presentation to the Cleveland Metroparks Diversity Advisory Council, Cleveland Metoparks, Cleveland, OH, October 23, 2000.

- "Arguing is Good for You." Presentation delivered to the Staff Employee Advisory Committee, The University of Akron, February 24, 1999.
- "Mentoring and Mentorship." Presentation delivered to the 1999 Graduate Assistant Orientation Program, The University of Akron, August 26, 1999.
- "The Communication - Training Interface: Critical Skills and Current Opportunities." Presentation to the Student Chapter of the American Society for Training and Development, April 6, 1998.
- "Arguing Constructively." Presentation for the Ohio Association of Collegiate Registrars and Admission Officers Fall Conference, November 12, 1997, Fairlawn, OH.
- "The Communication-Training Interface: Critical Skills and Current Opportunities." Presentation to the Student Chapter of the American Society of Training & Development, University of Akron, April 1997.
- "Conflict Management - Arguing Constructively." Presentation for the meeting of the University of Akron, Women in Higher Education, February 18, 1997, Akron, OH.
- Spotlight on Scholarship: "Dominic A. Infante on Argumentativeness." Panel presentation at the annual convention of the Speech Communication Association, San Antonio, TX, November 21, 1995.
- Guest Presenter, "Verbal Aggression." Presentation for the Seventh Annual Greek Leadership Conference, The University of Akron, October 14, 1995.
- Guest Presenter, "Issues in the Mentor-Protege Relationship: A Review of Research and Some Personal Reflections." Presented at the 1996, 1995 & 1994 Graduate Student Orientation Programs, The Graduate School, University of Akron, Akron, OH.
- Guest Presenter, "Arguing is Good For You." Presentation to the Northeast Ohio Chapter of the American Society for Training and Development, May 18, 1995.
- Guest Speaker, "Opportunities in Communication Training." Presentation at Career Day for the Student Chapter of the American Society for Training and Development, April 22, 1995.
- Guest Speaker, "Volunteering and Volunteerism." Speech delivered to the Pan-Hellenic Council, University of Akron, April 15, 1994.
- Guest Lecture, "Argumentativeness, Verbal Aggressiveness, and Gender: A Review of the Research." Presentation at Baldwin-Wallace College, Berea, OH, March 3, 1994.

Speech, "The Benefits of Volunteerism." Presented at the Community Awareness Partnership Program for Students, The Volunteer Center of Summit County, April 21, 1993.

"Issues in the Mentor-Protege Relationship: A Review of Research and Some Personal Reflections." Presentation to the Golden Key Honor Society, Induction Ceremony, University of Akron, March 16, 1993.

Lecture, "The Influence of Technology on Interpersonal Communication in the Organization." Presented at the meeting of the Lake Erie Section of the Institute of Food Technologists, Twinsburg, OH, February 10, 1993.

Seminar, "Communication in Violent Relationships/Marriages" Presented at the 1992 Wilma E. Grote Symposium for the Advancement of Women, Morehead State University, KY, November 5, 1992.

Short Course Instructor, "Teaching the College Course in Communication Theory: An Experiential Approach. Short Course taught at the annual meeting of the Speech Communication Association, Chicago, IL, October 31, 1992. Course also taught at the annual meeting of the Speech Communication Association, Miami Beach, FL, November 18, 1993.

Seminar, "Arguing is Good For You." Presented to the New England Support Staff, Wheaton College, Norton, MA, June 1991.

Consultant, Massachusetts Chapter of American Society of Training and Development, Violence Prevention Program, 1990-1991.

Seminar, "Argumentativeness and Verbal Aggressiveness." Presented to the Emerson College Student Government Association, Boston, MA, April 5, 1990.

Seminar, "Managerial Communicator Style." Presented to the Massachusetts Association of Student Financial Aid Administrators Fall Conference, Hyannis, MA, November 13, 1989.

Seminar, "Gender Issues in the Workplace." Presented to the Massachusetts Association of Student Financial Aid Administrators Spring Conference, Sturbridge, MA, June 8, 1989.

Seminar, "Argumentativeness and Verbal Aggressiveness in Interpersonal Communication." Colloquium presented to the Department of Speech Communication, University of Maine at Orono, March 31, 1989.

- Seminar Participant, "Communication and Domestic Violence." Speech Communication Association Seminar Series, November, 3, 1988, New Orleans, LA.
- Lecture, "Careers in Communication." Rhode Island High School Guidance Counselors. Providence, Rhode Island, April, 1988.
- Seminar Assistant, "Listening and Presentational Skills." Communispond, Inc., Cambridge, MA.
- Lecture and Workshop, "Why Argue?" Yankee Chapter, International Association of Business Communicators, March 26, 1987.
- Seminar, "Effective Communication Styles for Managers." North Shore Chamber of Commerce Business-to-Business Exposition, Salem State College, May 1986.
- Seminar, "Gender Issues in the Workplace." Frank B. Hall Co., Boston, MA, December 22, 1986.
- Content Expert and Consultant on Computer Based Training Lessons in Communication. Learncom, Cambridge, MA.
- Lecture, "Organizational Effectiveness: Establishing An Effective Managerial Communicator Style." Greater Boston Chamber of Commerce, Expo 85, Business-to-Business Exposition and Conference, October 8 & 9, 1985.
- Panelist, "Careers in Communication," and "Touching the Basics: Good Communicators on the Job." Communication and Careers Seminar, Kent State University, September 30 - October 2, 1985. Kent, Ohio.
- Panelist, "Public Access Cable Television: The Academic-Media Interface." Massachusetts Speech Communication Association Conference, April 1985, Worcester, Massachusetts.
- Conducted Workshop on Communicator Style. Emerson College Admissions Office, May 1985.
- Lecture, "Media Management and the Church Communicator: Survey Research and Attitudinal Data," for Emerson College Program Corporation, May 1984.
- Prepared Report on "Attitudes, Beliefs and Values." Wm. Mercer Company, Boston, MA, March 1984.
- Advisor, Kent State University Network for Organizational Communication Studies, 1980-1990.

Lecture and presentation, "Arguing May Be Good For You." Boston Jewish Young Adult Center, January 1984.

Lecture, "Values Clarification." Family Workshop, Copley High School, Boston, MA, April 1981.

Lecture, "Interpersonal Communication in Sales Training." Control Data Corporation, Boston, MA, 1980.

Conducted Organizational Communication Audit. Control Logic Incorporated, Natick, MA, December 1979.

Lecture, "Leadership and Interpersonal Communication Style." Sales and Marketing Executives of Greater Boston, Boston, MA, October 1979.

Conducted Attitude Survey Research for American Express Travel Company, Cleveland Ohio Branch Office, June 1979.

MEMBERSHIPS IN PROFESSIONAL SOCIETIES

National Communication Association
 Eastern Communication Association
 Northeast Ohio Chapter - American Society for Training and
 Development (NEO-ASTD)

UNIVERSITY SERVICE

UNIVERSITY OF AKRON

University

Member, *University of Akron Hearing Board Pool*, 2010-2011;

Faculty Marshall, University of Akron Graduation Ceremony, August 2010

Member, *University of Akron Conflict Resolution Services Advisory Group*, Becky Hoover, Director, AY 2008-2009, 2009 – 2010

Member, Provost's Search Committee for the *Director of The University of Akron Press*, AY August 2007 – May 2008

Member, University of Akron Conflict Resolution Services Advisory Group AY 2008-2009

Member, Editorial Board, The University of Akron Press, September 1, 2004 – May 2007

Presenter, "Conflict Management: Arguing Constructively." University of Akron Residence Hall Council, February 7, 2001

Member, Faculty Resource Guide, Department of Residence Life and Housing, University of Akron, AY 1998-present

Member, Carnegie Teaching Academy Ambassador, January 1999 - May 1999

Presenter, "The Mentor-Protégé Relationship." Graduate School Orientation, 2000, 1999, 1998, 1997, 1996, 1995, 1994, 1993

Member, *University of Akron Faculty Senate Computing and Communications Technologies Committee*, Academic Year 1995 -1996

Member, *University Review Committee for the School of Social Work*, January 1995 - May 1995

Member, *Provost's Committee on Minority Assistantship Program Review*, August 1994 - December 1994

Faculty Reader, Graduation Ceremonies, Morning Program, December 18, 1993

Member, *Graduate Faculty Membership Committee*, Academic Years 1992-1993, 1993-1994, 1994-1995, 1995-1996

Member, *Advisory Board, University of Akron Center for Family Studies*, 1992 – 1995.

Guest Lecturer, Last Chance Lecture Series, "The Influence of Technology on Interpersonal Communication," April 1993.

College of Creative and Professional Arts/ College of Fine and Applied Arts

Member, College of Creative and Professional Arts College Appeals Committee, 2010-2011

Member, Search Committee, School of Theatre, Dance, & Arts Administration, 2010-2011

Member, College of Fine and Applied Arts, *Distinguished Professor Nominating Committee*, AY 2007-2008, 2008 – 2009.

Member, College of Fine and Applied Arts College Appeals Committee Academic Years 1999-2000, 2000-2001, 2001-2002.

Chair, College of Fine and Applied Arts Curriculum Committee Academic Year 1996 - 1997

Member, College of Fine and Applied Arts Curriculum Committee Academic Year 1995 - 1996

Secretary, College of Fine and Applied Arts Curriculum Committee Academic Year 1995 - 1996

Representative of the College of Fine & Applied Arts, Regents Fellowship Selection Committee, Academic Years 1993, 1994, 1995, 1996, 1997

Marketing Research Audience Study, E.J. Thomas Performing Arts Center, University of Akron, for Dan Dahl, Director of E.J. Thomas Performing Arts Center, January 1993 - April 1994

School of Communication

Member, *School of Communication, Ad-hoc Committee for Graduate Program Revision*, 2010 - 2011

Chair, *School of Communication Promotion Committee* for Dr. Yang Lin's request for promotion to Full Professor, AY 2008-2009.

Member, Search Committee for New Media Position, August 2006-August 2007

Member, School of Communication Internship Committee 1994-1995, 1995-1996, 1996-1997, 1997-1998, 1999-2000, 2000-2001, 2001-2002, 2002-2003, 2003-2004, 2004-2005, 2005-2006, 2006-2007, 2007-2008, 2008-2009

Coordinator of Graduate Studies, School of Communication, September 1993 - June 1995

Member, RTP Guidelines Revision Committee, School of Communication AY 2000-2001

Member, Promotion Committee, School of Communication, AY 1999 - 2000

Chair, Promotion Committee, School of Communication, October 1997

Member, Curriculum Revision Committee, School of Communication, Academic Years
1992-93, 1993-94, 1994-95, 1995-1996, 1996-1997, 1997-1998, 2000-2001, 2001-2002,
2002-2003, 2003-2004

Representative, School of Communication Faculty for Campus Open House for High School
Students, April 22, 1995

Member, School of Communication Self-Study Committee, 1994-1995

Member, School of Communication Search Committee, Organizational Communication
Position, Fall Semester 1998

Member, School of Communication Search Committee, Organizational Communication
Position, Spring Semester 1997

Member, School of Communication Search Committee, Communication Generalist Positions,
Spring Semester 1997

Chair, Search Committee for Position #600910 January - April 1993

Member, Search Committee for Visiting Assistant Professor Position, Summer 1994

Member, Search Committee, Small-Group/Organizational Communication Position, Fall 1994 -
Spring 1995 - Fall 1996

Member, School of Communication Self-Study Committee 1994

COMMUNITY AND PROFESSIONAL SERVICE

SERVICE TO THE DISCIPLINE: ACADEMIC ADMINISTRATIVE EXPERIENCE

Member, Wallace A. Bacon Teaching Excellence Award Selection Committee, 2011 – 2013

Interest Group Chair, Communication Traits Interest Group, Eastern Communication
Association, 2011-2012

Associate Editor, *Communication Research Reports*, 2010 – 2013 for Editor Theodore A.
Avtgis

Editor, *Communication Research Reports*, Volumes 16 - 18, 1999 - 2001.

Editor, *Massachusetts Communication Journal*, Volume 8, 1981.

Graduate Coordinator, Master of Arts Degree Program in Communication, School of Communication, University of Akron, Akron, OH. September 1993 - June 1995.

Graduate Coordinator, Master of Arts Degree Programs in Speech Communication Studies, Business & Organizational Communication and Public Relations, and Communication Research. Emerson College, Boston, MA. 1980-1991.

Member, Editorial Board, *Communication Education*, Paul Witt, Editor, 2011

Member, Editorial Board, *Communication Education*, Melanie Booth-Butterfield, Editor 2008-2009, 2009-2010, 2010-2011

Member, Editorial Board, *Communication Quarterly*, Janette Kenner Muir, Editor 2007-2009

Member, Editorial Board, *Communication Quarterly*, Trevor Parry-Giles, Editor 2009-2011

Member, Editorial Board, *Argumentation & Advocacy*, Dale Hample, Editor 2007-2010

Member, Editorial Board, *Qualitative Research Reports in Communication*, Susan Drucker, Editor 2007-2010

Member, Editorial Board, *The Journal of Communication Studies*, 2006-2007, 2007-2008, Lawrence W. Hugenberg, Editor.

Member, Editorial Board, *Human Communication*, 2006-2007, 2007-2008, 2008-2009, Virginia Peck Richmond, Editor.

Member, Editorial Board, *Communication Quarterly*, Dale Bertelsen, Editor, 2001-2003

Member, Editorial Board, *Communication Quarterly*, John A. Courtright, Editor 1998-2000

Member, Editorial Board, *Communication Quarterly*, Robert L. Duran, Editor 1996-1998

Member, Editorial Board, *Communication Quarterly*, Raymie E. McKerrow, Editor 1994-1996

Member, Editorial Board, *Communication Quarterly*, Virginia P. Richmond, Editor 1991-1993

Member, Editorial Board, *Communication Research Reports*, Theodore A. Avtgis, Editor, 2010-2013

Member, Editorial Board, *Communication Research Reports*, John Sherblom, Editor Volumes 19 - 21, 2002-2004.

Member, Editorial Board, *Communication Research Reports*, Jerry Allen, Editor 1996-1998

Member, Editorial Board, *Communication Research Reports*, James C. McCroskey, Editor 1995

Member, Editorial Board, *Communication Research Reports*, Melanie Booth-Butterfield, Editor 1992-1994.

Member, Editorial Board, *Speech Communication Annual*, Laurie Arliss, Editor 1995-1998

Member, Editorial Board, *Speech Communication Annual*, Deborah Borisoff, Editor 1992-1994

Associate Editor, *The Massachusetts Journal of Communication*, 1989-1992.

Member, Editorial Board, *Women's Studies in Communication*, 1986-1991.

Local Arrangements Coordinator, Speech Communication Association 73rd Annual Convention, Boston, MA. November 5-8, 1987.

Local Coordinator, International Communication Association, 32nd Annual Convention, Boston, MA. May 1982.

Chair, Applied Communication Interest Group, Eastern Communication Association, April 1993 - May 1994.

Chair, Interpersonal and Organizational Communication Interest Group, Eastern Communication Association, April 1990 - April 1991.

Secretary, Theory and Methodology Interest Group, Eastern Communication Association, 1987-1991.

Member, 1991 Speech Communication Association Short Course Selection Committee

Member, Eastern Communication Association Nonsexist Research Guidelines Committee, 1989-1990.

Member-Research and Publication Committee for the Organization for the Study of Communication, Language and Gender.

Advisory Board Member-L. LeRoy Cowperthwaite Communication Lecture Series, School of Speech Communication, Kent State University.

Membership Coordinator, Communication Association of Massachusetts, 1986-1987.

Paper Reader & Reviewer - Interpersonal & Organizational Communication Interest Group, Eastern Communication Association, 1989-1992.

Guest Reviewer, *Journal of Applied Communication Research*, 2000

Guest Reviewer, *Perceptual and Motor Skills*, 2000

Guest Reviewer, *Communication Studies*, 2001, 1997

Guest Reviewer, *Communication Yearbook* 1997, 1996

Guest Reviewer, *Psychological Reports*, 2002, 1996

Guest Reviewer, *Human Communication Research*, 1996, 1995, 1994, 1992

Guest Reviewer, *Western Journal of Communication*, 2002, 1995, 1994, 1992

Guest Reviewer, *Communication Reports*, 1995, 1994

Guest Reviewer, *Communication Research*, 2002, 1995

GRANTS RECEIVED

University of Akron, Institute for Teaching and Learning/Center for Collaboration and Inquiry Interactive Technology Grant, Summer 2004 – Summer 2005. For research project, "The Influence of the Classroom Performance System (CPS) on Student Motivation, Academic Performance, and Learning Satisfaction in an Undergraduate Communication Research Methods Course."

Emerson College Graduate Research Committee Grant, Academic Year 1989-1990. For research project, "A Cross-Cultural Comparison of Argumentativeness and Verbal Aggressiveness: Aggressive Communication Predispositions in Japan."

HONORS AND AWARDS

Recipient, Certificate of Recognition for Teaching, University of Akron National Residence Hall Honorary, April 6, 2011.

Recipient, Eastern Communication Association *Centennial Scholar in Communication Award*, April 2009.

Spotlight on Scholarship: Andrew S. Rancer. Panel presented at the annual meeting of the Eastern Communication Association, Pittsburgh, PA, May 3, 2008.

Certificate of Appreciation, The Richard L. Hansford Chapter of the National Residence Hall Honorary, University of Akron, April 23, 2008.

Excellence Award, Omicron Delta Kappa & Mortar Board Honor Society, April 12, 2002.

Outstanding Faculty Member, Office of Greek Affairs, University of Akron, April 5, 2000.

Nominated for Outstanding Teacher Award, The University of Akron Alumni Association, 1999, 2001, 2003.

Nominated for Outstanding Researcher Award, The University of Akron Alumni Association, 2002.

Outstanding Educator Nomination, Interfraternity - Panhellenic Council, October 1998.

Distinguished Research Fellow Award, Eastern Communication Association, April 1997.

Students Choice Award, Phi Eta Sigma National Honor Society University of Akron, College of fine & Applied Arts, April, 1996.

Students Choice Award, Phi Eta Sigma National Honor Society University of Akron, College of Fine & Applied Arts, April, 1994

Students Choice Award, Phi Eta Sigma National Honor Society University of Akron, College of Fine & Applied Arts, April, 1993

Faculty Recognition Award, University of Akron Board of Trustees, May 6, 1993.

Faculty Inductee, Golden Key National Honor Society, University of Akron Chapter, March 1993.

Outstanding Faculty Member Award, University of Akron Interfraternity & Panhellenic Council, November 1992.

Award for Communication Scholarship, Eastern Communication Association Past Officer's Club, 1989.

Invited Member of the Eastern Communication Association *Committee of Scholars 1989-1990*.

Distinguished Service Award, The Communication Association of Massachusetts, 1988.

Excellence in Teaching Award, Emerson College Gold Key Honor Society, 1984.

Graduate Fellowship in Rhetoric and Communication, Kent State University, 1976-1979.

Bachelor of Arts, CUM LAUDE, Queens College, C.U.N.Y., 1974.

Doctoral Dissertation Committees University of Akron

Member, Doctoral Dissertation Committee, The University of Akron, College of Education, Phil Hoffman, 2007-2008.

Member, Doctoral Dissertation Committee, The University of Akron, College of Education, Rachel Jones, 2005.

Member, Doctoral Dissertation Committee, The University of Akron, Department of Psychology, Meghan McGovern-Kondik, 2000.

Member, Doctoral Dissertation Committee, Department of Urban Studies, Holly H. Bognar, candidate "A Shift in Public Administration Theory Illustrated Through the Rhetoric of Inquiry," 1997.

Member, Doctoral Dissertation Committee, Department of Psychology, Alex Lichton, candidate, "The Effects of Audio and Videotaping on Selected Rorschach Variables," 1994.

Kent State University

Member, Doctoral Dissertation Committee, Department of Communication Studies, Theodore A. Avtgis, candidate, "The Development of a Goal Oriented Control Scale: Assessing Communicator Control at Work and in the Family," 1998.

MASTER'S THESES DIRECTED**Emerson College**

Vijayluxmi Bose, "A Re-Examination of the Predictive Validity of the Innovativeness Scale."

Sharon Lee McGarry, "An Assessment of the Communicator Style of NFL Headcoaches."

Margaret McHard, "Communication Isolation, Geographic Isolation and the Diffusion of Innovations in a Religious Organization."

Timothy Thompson, "A Scale for the Measurement of Computer Anxiety: A Report on its Development."

Robert Travers, "The Awarding of a Cable Franchise in the City of Boston."

David Ross, "Appeals Used in Advertising Across Four Decades: A Content Analysis."

Patricia Bowen, "A Comparison of the Use of Classroom Seating Arrangements by Trainers and University Professors."

Heidi Rose, "The Influence of Public Speaking vs. Oral Interpretation on Communication Apprehension."

Nancy Staiti, "Factors Associated with the Development of Cross-Sex and Same-Sex Friendships."

Geri Grande, "Theatre Preference: Urban vs. Suburban"(An Audience Analysis for the Redevelopment of the Chevalier Theatre, Medford, MA).

Shinobu Suzuki, "A Cross-Cultural Examination of Argumentativeness and Verbal Aggressiveness: Japan and U.S."

MASTER'S THESES/PROJECTS DIRECTED**The University of Akron**

Paula Reed, "A Training Needs Analysis of the Girl Scouts of the Western Reserve."

Christine Taormina, "Managing Diversity - Communication Training and Cultural Diversity."

Robert Byers, "The Implementation and Evaluation of an Employee Wellness Program."

Lynda Sabat, "An Examination of Gender, Communicator Style and Patient Visit Satisfaction of Dental Students."

Barbara Toth, "Aggressive Communication Predispositions and Self-Esteem Among Female Survivors of Incest."

Angela Brodie, "A Multi-Dimensional Approach to Conflict Management."

Janet Farmer, "The Theory of Independent-Mindedness: A Practical Training Program for Managers."

John Finn, "Radio Talk Show Hosts' Aggressive Communication Predispositions, and Perceptions of Caller and Listener Predispositions and Motivation." (co-director, T. Miles).

Laura Stroia, "An Examination of Communication Satisfaction, Feelings of Being Understood, and Stereotype-Based Expectancies Among International Students."

Kim Koehler, "Development of Socialization and Assimilation in New Employee Orientation."

Dessie Cheers, "Communication Skills and Conflict Management: The Effects of Training."

Brian Blasko, "Communication and Immediacy: A Training Program."

Christi Bowser, "Improving Communication Between Co-Workers in a HealthCare Setting: Expressing Anger Constructively During Conflicts."

Joni Johnson-Jones, "An Experimental Investigation on the effects of Speaker Crying Behavior on Perceptions of Credibility and Persuasiveness."

Michelle Allio, "From Information to Knowledge: A Training Program on Adult Learning Theory and Experiential Activities."

Amy Tausch, "Providing Feedback to Employees: A Training Program"

Jane Ashley, "Mentor Relationships in the Organization: A Handbook"

Gina Doerr, "Incorporating Design Elements to Enhance Instructional Activities: How to Maximize Learning."

Angela Swenar-Butano, "Conflict Management: A Training Session Designed to Effectively Manage Organizational Conflict."

Susan Koosh, "Crisis Management Training."

Paul Raptis, "Training Adolescents to Control Anger and Verbal Aggression: A Training Module"

Jodi Hupp, "The Influence of Culture and Interruption Behavior on Communication Satisfaction and Communication Accommodation in an Interview Setting" (co-directed with Dr. Yang Lin)

Celia King, "Beyond Labels: Using the Myers Briggs Type Indicator as an Effective Tool for Group Communication" August 2005.

Rita Nmai, "Valuing Diversity: A Training Session Designed to Help Managers Value Diversity in the Workplace" May 2005.

Chris London, "Recognizing and Managing Difficult Employees: A Training Program" August 2006.

Robyn Laditka, "The Influence of Argumentativeness, Verbal Aggressiveness, and Affective Orientation on Roommate Communication Satisfaction and Roommate Affinity" August 2006.

Lori Hardiman, "Finding the Perfect Fit: Learning to Live with Corporate Culture: A Training Program" December 2006.

Reanetta Livingston Taylor, "Effective Goal-Setting to Achieve Personal and Professional Success" December 2006.

Amanda Croston Vowles, "The Building Blocks to Effective Coaching: Laying the Foundation with Communication Skills Training," December 2006.

Julianne Richards, "Managing the Compulsive Talker: A Training Program," May 2008.

James Durbin, "Toward the Development of a Taxonomy of Verbal Trigger Events,"
August 2008.

Stacie Schafer, "Reaching Group Consensus using the O-N-E Method: A Training Program"
December 2008.

Nicholas Smith, "Understanding what Influences the Moderate Argumentative"
August 2009.

Jacqueline Tinnemeyer Powell, "Customer Centered Climate: Training Service Providers
To CARE about and SERVE their Customers" August 2009.

Abigail Keating, "Conflict Management C.O.A.C.H.: A Skills-Based Training Program
Designed to Improve Workplace Conflict" August 2009.

Brian Wolnik, "Frequency and Types of Verbal Aggression on Rate My Professor.com"
May 2011.

Cristina Gonzales, "The Development and Assessment of the Spanish-Language Version
of the Argumentativeness and Verbal Aggressiveness Scales," to be completed
by August 2011.

Waleed Eldamatty, "Training in Intercultural Nonverbal Communication," to be completed
by August 2012.

Senior Honors Projects Directed

Ashley Hartman, "The Influence of New Technology on Interpersonal Communication."
December 2009.

Emily Faulkner, "Developing A Taxonomy of Nonverbal Aggressive Communication
Behaviors," 2007-2008.

Julie Hritz, "Learning About Spirituality and Traditions at a Byzantine Catholic Church,"
2007.

Carolyn Hupp, "The Effects of Facebook on Face-to-Face Interpersonal Communication,
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