Information Technology Services

Informational Report for the Board of Trustees
December 10, 2014
Prepared effective November 17, 2014
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### UPDATE ON PROJECTS & ACTIVITIES

| The University of Akron PeopleSoft Split and Upgrades | Start date: May 2014  

**Milestones (dates/events):**  
- PeopleSoft Portal upgraded October 2014.  
- PeopleSoft Financials planned go live November 2014.  
- HCM/CS split planned November 2014.  
- PeopleSoft Human Capital Management (HCM) 9.2 Upgrade scheduled to go live June 2015.  

**Targeted completion: July 2015**  

**Notes:** The second set of “split” data (test 2) has been prepared and will become the primary development area for IT to make changes in preparation for the next phase when user testing begins. |
| LCCC PeopleSoft Split and Upgrades | **Milestones (dates/events):** May 2014  
- PeopleSoft Portal V9.1 R3 Upgrade; started September 2014; target Completion February 2015.  
- PeopleSoft CS/HCM Split; started August 2014; target Completion January 2015.  
- PeopleSoft Financials V9.2 Upgrade; started October 2014; target Completion April 2015.  
- HCM V9.2 Upgrade; projected start January 2015; target completion June 2015.  

**Targeted completion:** July 2015  

**Notes:** UA is providing database and upgrade support for LCCC’s CS/HCM Split. Due to the release of Campus Solutions upgrade bundle 34, further consideration on how to incorporate it into the Split project may require changes to the go-live date. LCCC has hired database and upgrade consultants to work with UA for supporting the Financials V9.2 upgrade. Additional support was provided to LCCC to enable Civitas Retention Analytics Project access of LCCC PeopleSoft campus solutions data. |
<table>
<thead>
<tr>
<th>Project</th>
<th>Start date: July 2014</th>
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| **Wired and Wireless Network**  | **Start date:** July 2014  
**Milestones (dates/events):**  
- Phase I: Student Union, Bierce Library, completed August 2014.  
- Coleman Commons is in process. Completion date TBD.  
- Future Phases TBD.  
**Targeted completion:** June 2016  
**Notes:** Upgrading our network is an ongoing project and a priority. We plan to upgrade the wired and wireless networks to accommodate the additional data traffic demands throughout the campus. Following Phase I, subsequent phases will address the needs of other areas of campus. |
| **Voice Mail System**           | **Start date:** July 2014  
**Milestones (dates/events):**  
- Awaiting input from vendor’s Project Manager.  
**Targeted completion:** Spring 2015  
**Notes:** The University’s current voice mail system has existed since 1999 without major improvements. The new voice mail system, AVAYA Aura Messaging, will provide improved stability as well as additional features and capabilities. |
| **Transformation Planning Grant** | **Started:** August 2014  
**Milestones:**  
- Planning and hiring tasks complete November 2014.  
- Implementation Plan June 2015.  
**Anticipated completion:** June 2015  
**Notes:** This project is studying how to increase the number of learners, decrease cost per learner, and increase retention and graduation rates. Initially, the approach will involve pilot courses. Assessment of the learning in these courses will be compared to the financial aspects of course delivery. |
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<thead>
<tr>
<th>Project</th>
<th>Start date</th>
<th>Milestones</th>
<th>Targeted completion</th>
<th>Notes</th>
</tr>
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<tbody>
<tr>
<td>DARwin Replacement</td>
<td>November 2015</td>
<td>- Review &amp; Initial Setup to be completed thru December 2014.</td>
<td>August 2015</td>
<td>The overall implementation of the Academic Advisement module is intended to provide an integrated application and business process for supporting degree audits and degree confirmation. In addition, implementation of the Academic Advisement module will result in a savings of approximately $25,000 per year, as the DARwin license will be terminated.</td>
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<td>Distributed Antenna System</td>
<td>December 2014</td>
<td>- November 2014, in final stages of contract negotiations.</td>
<td>Summer 2015</td>
<td>Verizon identified cellular coverage issues on the main campus as well as within certain University buildings. The University and Verizon are developing a contract for Verizon, at its own cost or limited remuneration to the University, to connect its downtown fiber to equipment located in Shrank Hall. Further, Verizon will access the University’s fiber and install roughly 400 distributed antennas within and among select buildings and outdoor spaces, respectively.</td>
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**Completed Projects & Activities**

- **Education Advisory Board (EAB) Student Success Collaborative**
  - **IT Completion date:** October 2014
  - **Milestones (dates/events):**
    - IT completed its role in the initial deployment.
    - EAB is now being managed by Student Services which will complete the full deployment December 2015.
  - **Notes:** Combines technology, research, and predictive analytics to positively affect outcomes with at-risk and off-path students.

- **Lab Status Page**
  - **IT Completion date:** October 2014
  - **Milestones (dates/events):**
    - IT rollout October 2014.
  - **Notes:** This new and mobile-friendly web page helps students locate “open” computers and available software in the University’s open computer labs. Departmental labs may be added in the future.
  - The page is available through UA mobile or through this link: [http://www.uakron.edu/labs/](http://www.uakron.edu/labs/).
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<th>PLANNED PROJECTS &amp; ACTIVITIES</th>
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<tr>
<td>• Shared Evidence and Found Property (EFP) Center</td>
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<tr>
<td><strong>Anticipated start:</strong> December 2014</td>
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<td><strong>Milestones:</strong></td>
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<td>• Investigation of shared center continued through December 2014.</td>
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<td>• Decision to be made in early 2015.</td>
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<td><strong>Anticipated completion:</strong> May 2015</td>
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<td><strong>Notes:</strong> The University is working with the City of Akron and Summit County to investigate the development of a shared evidence and found property (EFP) center. The advantage of a shared center includes greater levels of service at potentially reduced costs to participating agencies such as UAPD.</td>
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<td>• Office 365</td>
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<td><strong>Anticipated start:</strong> January 2015</td>
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<td><strong>Milestones:</strong></td>
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<td>• Exchange Online Migration by August 2015.</td>
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<td><strong>Anticipated completion:</strong> Fall 2015</td>
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<td><strong>Notes:</strong> Office 365 provides accessibility to Exchange and other Microsoft products from any location where Internet access is available. Additionally, access to this product will be available on most mobile devices and cell phones.</td>
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