

Password Policy Change

In order to provide greater protection for sensitive information, the University is instituting a new password policy for staff, faculty and students. This new policy will become mandatory over the first two weeks of June.

This policy requires that all University passwords be a minimum of 8 characters consisting of at least one letter and one number. Mixed case (upper and lower) and special characters (\$ # & * @, etc.) are acceptable, but not required. Spaces are not acceptable.

From June 1 to June 30, current UAnet passwords that are over 180 days old will expire. It is recommended that you change your current password before June 1 to ensure that it doesn't expire unexpectedly in June.

Once you change your password, you will need to change it again every 180 days (once every six months). However, resetting your password every 90 days will provide a greater level of security.

An email will be sent to remind you to reset your password as the 180-day expiration period draws near.

If your password expires before you change it and you are unable to log in to the network, you will need to contact the Support Desk at 330-972-6888. They will be able to temporarily restore your ability to log in so you can change your password. Additionally, information will be posted at all of the kiosks about a special ID that will allow you to log in and change your password.

To change your password, go to <https://gozips.uakron.edu/zid/app/>, login with your UAnet ID and current password. Select the "Password" tab and click on "Change the password of my UAnet ID."

You will also need to provide the answers to your challenge questions that will allow you to reset your password online. You cannot reset your password until you've set up your challenge questions. All other password changes, contact the Support Desk at 330-972-6888 or supportdesk@uakron.edu.

If you are using a University-owned Windows computer, we recommend that after changing your password, you log out and log back in guarantee that your computer has your new password for anything it attempts to connect to.