Accessible Parking and Transportation Services

Accessible Parking Permits

- All student, faculty, and staff UA permit holders who wish to park in disability parking spaces on campus are required to submit the registration form of their State-issued placard or plate to the Office of Parking and Transportation Services.
- The Placard/Plate registration is mailed to the holder by the BMV, and a Duplicate Registration can be picked up from your local BMV office.
- Registration can be uploaded at the time a permit is purchased through the akron.thepermitstore.com website, brought into the office in-person, or sent in by fax (330-972-5452) or in the mail.

Disability placards are never valid in the following areas: non parking spaces, hatched access areas adjacent to a disability space, drive lanes, fire lanes, etc.; and metered spaces (all fees must be paid at a meter). Please do not attempt to create your own parking spaces.

Please be aware that it is illegal to use a state handicap placard that was not issued to you. Any attempt to utilize someone else’s state placard or UA disability permit will result in a citation and/or the vehicle being towed. Providing false information to Parking and Transportation Services in order to obtain a permit of any kind is a violation of the Student Code of Conduct and any attempt will be referred to Student Judicial Affairs for review.

If you do not have a copy of the registration for your state issued placard, you may request a “duplicate registration” for your placard from your local BMV office.

Temporary Accessible Parking Permits

If you have a temporary medical condition that does not qualify as a long-term disability, you may be eligible for a temporary disability placard for university parking lots/decks. If you think you could benefit from this service, please complete the application available in the Parking and Transportation Services office (located in the North Campus Parking Deck). The application requires that you provide a prescription from your physician that includes the following:

- Name of person with disability.
- Indicates you are applying for a temporary university disability permit.
- How long the disability is expected to last, no greater than six months.
- The physician/chiropractor must sign and date the prescription.
- The physician/chiropractor must specify an ending date on the prescription, or the application will be rejected.
The METROZip Program

The METROZip program allows all University of Akron students, faculty, and staff to ride any of Akron METRO RTA’s regular routes that operate within Summit County for free – without paying a fare. Simply swipe your University ID card (“Zipcard”) through the farebox when boarding a METRO bus and you will receive this benefit. All METRO buses are equipped with wheelchair-lift equipment. Additional information about this program is available at https://www.uakron.edu/parking/metrozip/index.dot.

Roo Express and DASH Shuttle Services

The Roo Express is the campus shuttle service that operates on a loop route that encompasses campus, nearby neighborhoods, and portions of the downtown area. The DASH route, operated by METRO RTA, connects several campus locations with downtown and METRO’s RKP Transit Center. All Roo Express and DASH buses are equipped with wheelchair-lift equipment. You do not need to make arrangements ahead of time to ride these routes. A real-time bus tracking app is available to help you use the shuttle conveniently. More information on this app, shuttle operating times, and routes are available at http://www.uakron.edu/parking/roo-express/.

Additional Roo Express Shuttle Services

The Roo Express shuttle route and stop locations have been designed to provide convenient and efficient transportation around the Akron campus. Bus stops are typically located as close to campus buildings or parking lots as a bus can reach. However, students with disabilities and/or additional needs may inquire with a Roo Express dispatcher or bus driver about the possibility of picking them up or dropping them off closer to their desired boarding point or destination. If a temporary deviation from the regular route is possible and not overly disruptive to the shuttle service for others, Roo Express drivers are authorized to make this adjustment in order to get the rider as close to their desired campus location as possible. This is not an accommodation, and it is not guaranteed that buses will be able to leave the published route path. To speak with a Roo Express dispatcher, please call (330) 972-7722.