# **Department of Business and Information Technology**

College of Applied Science and Technology

The University of Akron

# Program Learning Outcomes

## Business Management Technology (BMT)

- Associate of Applied Business (AAB) in Business Management Technology:
  - Accounting ACBSP Accredited
  - General Business ACBSP Accredited
  - Small Business Management <sup>ACBSP Accredited</sup>
- 1. Identify basic terms, concepts, principles and theories of the disciplines and professions that comprise business organizations (e.g.: accounting, finance, management, human resources, and business mathematics).
- 2. Demonstrate mathematical and financial skills to interpret and communicate qualitative and quantitative data to management.
- 3. Apply information technology to research, analyze and solve business and personal financial problems.
- 4. Demonstrate effective oral and written communication skills and critically evaluate information to solve problems, make decisions in business and work effectively in teams.
- 5. Recognize and apply knowledge of political, legal, global, ethical and cultural diversity issues in business and in society.

### - Bachelor of Organizational Supervision ACBSP Accredited

- 1. Develop supervisory skills to become an effective leader.
- 2. Understand organizations, their processes, and their interactions.
- 3. Apply information technology and other analytical skills to meet the challenges of today's rapidly changing workplace.
- 4. Implement ethical decision-making practices to support the organization and its stakeholders.
- 5. Develop skills to better engage employees within culturally diverse environments.

#### **Computer Information Systems (CIS)**

- Associate of Applied Business (AAB) in Computer Information Systems:
  - Cisco Networking track ACBSP Accredited
  - Microsoft Networking track <sup>ACBSP Accredited</sup>
  - Programming ACBSP Accredited
  - Web Development <sup>ACBSP Accredited</sup>
- Bachelor of Science (BS) in Computer Information Systems:
  - Cybersecurity
  - Digital Forensics
  - Networking ACBSP Accredited
  - Programming <sup>ACBSP Accredited</sup>
  - Specialized IT Applications
  - Web Development
- 1. Apply logical thinking and problem solving skills to effectively solve business problems using computer technology.
- 2. Demonstrate oral and written communications to collect business process information, clarify business needs and communicate proposed business solutions.
- 3. Demonstrate skill proficiency in the chosen CIS degree option.
- 4. Analyze and synthesize IT information to apply learned skills to new technologies and software languages beyond the scope of the curriculum.
- 5. Demonstrate interpersonal relation skills by working as an effective team member to solve business problems.

### Hospitality Management (HM)

- Associate of Applied Business (AAB) in Hospitality Management:
  - Culinary Arts ACBSP Accredited 0
  - Hotel/Lodging Management ACBSP Accredited 0
- 1. Demonstrate the knowledge of core Hospitality management courses related to food and beverage production/service, hotel and restaurant operations.
- 2. Develop effective written and verbal communication skills in expressing ideas towards meeting operational and individual goals.
- 3. Demonstrate basic numeracy and computer skills for daily operations in the food service industry.
- 4. Locate and identify relevant resources for research, discussion, presentations and scaffolding critical thinking.
- 5. Apply ethical practices in and away from the business environment and demonstrate ability to function effectively and positively as a team.

## Marketing and Sales (MST)

- Associate of Applied Business (AAB) in Marketing & Sales Technology:
  Advertising & Sales ACBSP Accredited

  - Retail Fashion ACBSP Accredited 0
- 1. Identify the 4 P's, importance of target markets and how these concepts apply to all aspects of business as well as show an effective understanding of marketing and its' role in society.
- 2. Analyze and evaluate social, ethical and legal concepts especially as it relates to marketing.
- 3. Creatively develop professional marketing and sales documents using current technology.
- 4. Apply knowledge and skills learned in the program to issues in a business environment
- 5. Manage projects as a team.