THE HOPE....
THE REALITY.....
ZIPASSIST: KEY RESPONSIBILITIES

Parent & Family Association
Off-Campus Living & Commuter Resources
Emergency Grants
Basic Needs Support
Campus Cupboard
Help-A-Zip Referral Program
Financial Wellness Education
Community Partners
Volunteers
Donor Stewardship
Outreach
Grant Writing & Admin
HEERF Student Aid

Refer a student: www.uakron.edu/referral
www.uakron.edu/zipassist
uazipassist@uakron.edu
OUR CONTACT INFO.

• ZipAssist
  • Simmons Hall, 120
  • uazipassist@uakron.edu
  • uakron.edu/zipassist

• Help-A-Zip Referral
  • uakron.edu/referral

• Campus Cupboard
  • Simmons Hall, 102C
  • cupboard@uakron.edu
  • uakron.edu/cupboard

• Parents & Family Association
  • Simmons Hall, 120
  • pfa@uakron.edu
  • uakron.edu/audiences/ua_parents

• Off-Campus Living & Commuter Resources
  • Simmons Hall, 120 / Bierce Library
  • offcampus@uakron.edu
  • uakron.edu/offcampus

• Financial Wellness
  • Simmons Hall, 102A
  • uakron.edu/zipassist/financial-wellness
SUPPORTING UA STUDENTS...

RESTORING MENTAL BANDWIDTH

1%

- Paying tuition
- Depression
- Cost of textbooks
- Cultural differences
- Safe housing
- Food insecurity
- Sense of belonging
- Family support
- Financial stability
- Mental health
- Title IX concerns
- Academic success
- Social anxiety
- Health concerns
- Childcare
- Stable employment

BANDWIDTH RECOVERY, CIA VERSCHELDEN [2017]
WHERE TO SEND YOUR CONCERN...

- **ZipAssist: Help-A-Zip**
  - Non-emergency, mild distress/concerns
  - Resources, guidance, mentorship
  - Academic, tuition/fees, personal, emergency aid
  - Support programming & direct service

- **CARE Team**
  - *Call UAPD at 330-972-2911*
  - Crisis intervention/follow-up

- **Student Conduct & Community Standards**
  - Community standards
  - Code of Student Conduct

- **Title IX**
  - Report misconduct

---

### 2021-2022 Help-A-Zip Data

(2,061 referrals)

- **36%** Academic
- **34%** Emergency Financial
- **20%** Tuition/Fees
- **10%** Personal/Social
SUPPORTING OUR STUDENTS...

HELP-A ZIP REFERRAL PROGRAM

uakron.edu/referral
GUIDANCE & RESOURCES

1. Content experts
2. Outreach
3. Solutions-driven conversation
4. Campus resources
5. Community resources
6. Connection to UA colleagues
7. Optional mentorship
8. Follow-up

www.uakron.edu/referral
HOLISTIC WELLBEING - SUPPORT & PROGRAMS
EDUCATING OUR COMMUNITY...

FINANCIAL WELLNESS

uakron.edu/zipassist/financial-wellness
JUGGLING FINANCES

• Series of programs: Balancing on a Budget [BOB]
  • Webinars
  • Workshops
  • Monthly challenges

• Financial coaching
  • Partnership with the United Way of Summit County
  • On-staff certified financial coach
  • JumpStart – Powered by PNC mentorship program

• Tools and Resources
• Self-paced guides and tutorials
SUPPORTING OUR COMMUNITY...

CAMPUS CUPBOARD

uakron.edu/cupboard
GRAB-AND-GO LOCATIONS

- Jean Hower Taber Student Union
- Polsky Building
- Simmons Hall
- Bierce Library
- Wayne College – Student Life Building

ACCESS PROGRAMS

- Pop-Up Events
  - Monthly: second & last Thursday
- Simmons Hall – Room 102C
  - Open Monday-Friday, walk-in available and appointments
  - Providing full-size food and hygiene products + fresh/frozen items
  - Cooking equipment and bedding available by request/need
- Zips Care Packages
  - Student completes an online request form
  - Items are picked-up at Simmons Hall [front desk or curbside]
ACCESS & SUPPORT

- Community partners
- Campus Community Garden
  - 116 Fir Hill
- Roo-Store
  - Pop-up home store
  - Ex: small desks, tables, chairs, toasters, lamps, hanging mirrors, pots/pans

NEW!

JOIN US

VOLUNTEER

suphoarl@uakron.edu

Pop Up Pantry
Food Distribution

WHERE?
The University of Akron
Lucas South
501 E Burnham Ave
Akron, OH 44314

WHEN?
2nd Thursday of each month
1-3pm

UA MOVE-IN SHOPPING EVENT

Shop at Habitat ReStore:
Open on Wednesdays, Aug 17 for a Late Night Shopping Event!
Shop UA student activities participants at the ReStore from 4 pm to 7 pm.
Free t-shirts with purchase.

Note:

Habitat ReStore Phone # 330-741-1420
213 S. Main St.
Macomb, IL 61457
Mon-Fri 10-6, Sat 10-4, Sun 12-4

Questions? Please call 330-535-8600
STUDENT ADVOCACY AND SUPPORT

ZipAssist
The University of Akron

WWW.UAKRON.EDU/ZIPASSIST

WWW.UAKRON.EDU/REFERRAL