How to Users Enroll in Duo 2 Factor

Summary
Duo is a service that Akron uses for 2 factor authentications. This secures their account with a push to their phone asking if a logon is valid

https://en.wikipedia.org/wiki/Multi-factor_authentication
https://duo.com/

How to

- To enroll your account in Duo: Logon to https://auth.uakron.edu
  - To enroll your account click on the link “Complete my Enrollment” as shown below
  - Duo MFA Status: Enrollment available. Complete my Enrollment

- This will start the process to enroll your account into the Duo system.
  - This process can take up to 45 mins to complete

- When the process completes, you will be presented with this prompt when you try to logon to a service protected by Duo click “Start Setup”
• Choose “Mobile Phone” and click next
  o Note: there are many different ways to 2 factor with Duo. If you have something else this is where you choose that method.
    ▪ If you have any questions about that contact the helpdesk.

• Enter your phone number here and click continue
- Depending on your preference, click on “Text Me” or “Call Me”. Duo will text or call you to verify the number that you entered.

- Enter the code that was given to you and click “Continue”.
You can click continue here, but it is recommended to change the option here to “Automatically Send this device a Duo Push”

- Note: A Duo Push is the most secure and convenient way to authenticate using your phone

Duo will then send you a Push to log you into your service.
Choose an authentication method

- Duo Push RECOMMENDED
  - Send Me a Push

- Call Me
  - Call Me

- Passcode
  - Enter a Passcode

Remember me for 24 hours

Powered by Duo Security

Pushed a login request to your device...