Mission: Support and engage students to advance and achieve their goals through dynamic opportunities.

The Division of Student Success engages all students in educational, academic support programming, and activities to meet student development needs throughout their college experience.

- Academic Achievement Programs
- Academic Advising and Student Success
- Accessibility
- Akron Experience
- Career Services
- Counseling and Testing Center
- Dean of Students
- Learning Communities
- New Student Orientation
- Registrar

- Residence Life and Housing
- Student Academic Success (Tutorial Services)
- Student Conduct and Community Standards
- Student Health Services
- Student Recreation and Wellness Services
- Student Life
- Zip Assist

The University of Akron’s Residence Hall Programming Board brings home FOUR major awards from National Association of Campus Activities (NACA) Mid-America conference in Covington, KY:

- Diversity/Social Justice Program Award
- Innovative Program Award
- Late Night/Alternative Program Award
- Outstanding Campus Collaboration
Academic Achievement Programs (AAP)
AAP is actively engaged in motivating participants to take on greater civic responsibility and engagement:
• “On the Table Talks, Akron” has encouraged parent organizations to collaborate more closely than in the past. The event, which was covered in both the Akron Beacon Journal and featured live on WKYC evening news, brought a certain new awareness of how parent involvement within the city encourages their student to be a leader.
• Upward Bound Classic and Upward Bound Math/Science females attended the annual Crimson Heights conference for women and girls in Cleveland. Danita Harris from Cleveland’s Channel 5 News was the keynote speaker. Any student who attended is eligible for a $1,000 scholarship. AAP students have been recipients three times in the past five years. Yvonne Pointer, mother of raped and murdered 14-year-old daughter, spoke on the increase in inner city violence giving strategies for young girls to avoid romantic/violent relationships.
• The 10th Anniversary of the Black Male Summit was attended by over 100 program participants, including students from APS, Akron Early College, STEM, Hoban, St. Vincent, and CVCA.
• AAP and STEP program directors met with Bridgestone Americas new Chief Technology Officer, Nizar Trigui. Mr. Trigui was impressed with the STEP program and involved his new HR Executive Director, who was excited to learn that STEP student Letia Bass was one of her first new hires. Mr. Trigui shared information concerning a high school initiative they are considering.

Academic Advising and Student Success (CAASS)
• CAASS staff delivered a total of 36 Advising & Registration presentations to students enrolled in the Akron Experience course which is designed to enable advising staff to encourage early conversations with students about their academic progress and the importance of degree progression.
• To date, roughly 70 percent of freshmen advised in CAASS have completed the required Freshman Transition appointment. During the appointment, students discuss their class progress, academic concerns, and receive information concerning study techniques, tutoring and resources on campus (e.g. Counseling and Testing Center, Accessibility and Student Life).
• CAASS presented tips for a successful college transition to families and students during UA Family Weekend, which included information on how to track grades and how to get involved on campus. Families had the opportunity to learn about resources available to their student on campus and to have their questions answered.

Accessibility (OA)
• College Info Night – Akron Children’s Hospital
  o A social worker for Akron Children’s Hospital sponsored a college information night which included The University of Akron Office of Accessibility. Information about admissions, programs, resources and financial aid was discussed. Those in attendance included families and children under the age of 18 who use, or have used, Akron Children’s Hospital for their cancer treatment.
• Disability 101
  o OA provided the Humanities Department a presentation about what services are available, the different disabilities that are served, the registration process, how accommodations are decided for students, professor and student rights, and what accommodations are available to students. Discussions were held concerning how the instructors can better serve their students with disabilities and how OA and the faculty can further their working relationship in the future.
  o OA also provided a presentation for the Office of Multicultural Development where they discussed the details of the registration
process and how they can encourage their students with a disclosed disability to register with OA. “Disability Etiquette” was discussed as well as correct disability terminology and how to communicate with students with disabilities.

Akron Experience (AE)
- To date, 44 Akron Experience courses are active for fall 2017 with a total enrollment of 1,042 students.

Career Services (CS)
- 834 – Students exploring careers with the online assessment tool (Focus2)
- 707 – Student appointments
- 47 – Mock interviews
- 707 – Resume reviews
- 4610 – Students utilizing Handshake (job board)

Employer Connections – September/October
- 8233 – Employers using Handshake
- 3759 – New job postings on Handshake (part- and full-time)
- 851 – New internship/co-op job postings on Handshake
- 5482 – Total full-time, part-time and internship/co-op job postings on Handshake

Part-Time/Seasonal Job Fair
- There were a total of 46 employers who attended the job fairs on October 18 and 19. There is another job fair scheduled for November 14 with 23 employers registered to attend.

Best Practices for Conducting an Education Job Search will be held in the Career Center and Student Union on November 15 which will include a panel discussion with seven area school district partners who will discuss job search strategies for education majors. In addition, 20 representatives from school district partners will conduct mock interviews for education majors currently enrolled in student teaching.

Etiquette Dinner
- On November 8, 175 students, staff and faculty registered to attend the Etiquette Dinner. Faculty and staff are invited to attend if they sponsor students to attend the event. There were 12 employer sponsors. Guests participated in a networking session and a three-course dinner. Presentation topics included basic table manners, business etiquette, professional correspondence, social media etiquette, and appropriate dress. Noriko Wilson attended as a guest speaker to discuss international dining etiquette awareness.
• **Fall Updates**
  o Career Services assisted the College of Health Professions in hosting a **Behavioral Health Career Fair** in the Student Union on October 11 which was held in collaboration with County of Summit ADM Board (Alcohol, Drug Addiction and Mental Health Services Board). This career fair was open to all students interested in a career in behavioral health. There were **18** agencies and **50+** students in attendance.
  o The **Career Lab** was launched in the Career Center for students to engage with trained Career Assistants in a lab-style setting for resume reviews, mock interviews, co-op/internship and job searches which allows Career Services the opportunity to provide students with hands-on assistance as they develop their resumes and search for internship jobs. There is also a Career Lab in the Buchtel College of Arts and Sciences.
  o External (RSS) feeds of current jobs posted in Handshake are now available to provide faculty and staff with active lists of current jobs and internships/co-ops offered to students in their areas of study. These lists are updated nightly and are designed to assist faculty in keeping current and knowledgeable regarding job trends and opportunities for students in their respective program.
  o Faculty **LinkUps** are scheduled all semester in the Career Center to provide faculty the opportunity to have a LinkedIn photo taken, meet the Career Center liaison to their college and learn about the External (RSS) feeds available to them.
  o Career Services developed/updated 16 resource guides which are available for download as well as hard copies in the Career Center. Topics include how to prepare for a career fair, cover letter tips, curriculum vitae writing, Dress for Success, experiential learning, career planning checklist for each year in school, graduate school preparation, interviewing, job search, LinkedIn, and resume writing.
  o The “College Suit-Up Event” partnership with JCPenney and Kent State University was such a success there is another one planned in April, 2018.

Employers taking advantage of a recruitment table as an additional way to "Come to Campus" to connect with students.
Counseling and Testing Center (CTC)
- CTC presented National Depression Screening Day in the Student Union and the Polsky Building Atrium where 462 students and the UA community took 10-minute depression screenings, obtained mental health information, ate snacks and won prizes.
- The number of students seen for psychotherapy at CTC was up 28% for the month of October 2017 compared to 2016.
- CTC staff provided LGBTQ Ally training and a student workshop on the impact of Sexual Orientation in the Workplace in alignment with Coming Out Day in October.

Residence Life and Housing (RLH)
- As part of the Emerging Leaders Akron Experience course, RLH hosts a series of top-notch speakers to enhance the classroom experience during the fall semester:
  - September 13 – Karith Foster presented Stereotyped 101
  - October 4 – Elaine Pasqua presented “Sex and Excess: Surviving the Party”
  - October 18 – Brent Scarpo presented “The Adventure of Brent and Sophia” which focused on mental health issues and wellness.
  - November 1 – Matt Glowački presented “Diversity According to South Park and the Family Guy”
- Since July 1, 2016 - Residence Hall Program Board, Residence Hall Council, Sigma Lambda, and the Richard L. Hansford Chapter of National Residence Hall Honorary hosted a combination of 53 programs with a combined attendance of 9,578.

Student Academic Success (SAS)
- More than 1,600 students have utilized the Bierce and/or Polsky tutoring labs through October 2017.
- Over 205 students have used E-Tutoring this semester, for a total of 353 sessions.
- Learning Assistants study tables and/or review sessions this semester have been utilized by 650 students.

Student Conduct and Community Standards (SCCS)
- During the July 1, 2016 through October 31, 2017 period, there were 201 students referred to SCCS for a variety of formal and informal conduct processes, including but not limited to, fact finding meetings, hearing boards, educational conferences, restorative justice meetings, and informal academic misconduct referrals. Compared to the same time period last year, this number represents a 1.4 percent decrease.
- During the same time period, there were 301 total violations of the Code of Student Conduct reported/investigated by SCCS. Referred students can be investigated on more than one violation of the Code of Student Conduct depending upon the complexity of the referral. This number indicates a 7.67 percent decrease as compared to the same time last year.
- Students who were found responsible for most common violations include:

<table>
<thead>
<tr>
<th>Category of Violation</th>
<th>2016</th>
<th>2017</th>
<th>(+/-)</th>
<th>Percentage Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disorderly, disruptive, lewd, or indecent conduct</td>
<td>5</td>
<td>1</td>
<td>-4</td>
<td>-80.00%</td>
</tr>
<tr>
<td>Failure to comply</td>
<td>0</td>
<td>2</td>
<td>2</td>
<td>200.00%</td>
</tr>
<tr>
<td>Intimidating or threatening behavior</td>
<td>10</td>
<td>6</td>
<td>-4</td>
<td>-40.00%</td>
</tr>
<tr>
<td>Offenses defined as felonies or misdemeanors</td>
<td>11</td>
<td>11</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>Possession, use, or distribution of alcohol</td>
<td>47</td>
<td>43</td>
<td>-4</td>
<td>-8.52%</td>
</tr>
<tr>
<td>Possession, use, or distribution of drugs</td>
<td>13</td>
<td>19</td>
<td>6</td>
<td>46.15%</td>
</tr>
<tr>
<td>Violation of university policy, rule, or regulation</td>
<td>54</td>
<td>79</td>
<td>25</td>
<td>46.30%</td>
</tr>
</tbody>
</table>

Number of Responsible Violations. This table illustrates the total number of responsible findings for the selected violations compared to the previous year to date. Note a student may have been found responsible for more than one violation of the Code of Student Conduct during the same incident.
Year-to-date there were 55 educational programs (3.51 percent below last year) with a total attendance of 1,348 (an increase of 28.53 percent) which included, but not limited to, department tabling, classroom presentations, orientation presentations, and faculty and staff trainings.

Student Health Services (SHS)
- SHS will work with the Counseling and Testing Center and function as a first-level referral source for positive AUDIT (Alcohol Use Disorders Identification Tool) screens. With the start of spring semester, data will be compiled on incidents of positive screens to develop information on problematic alcohol use on campus and use this data to develop campus normative discussions for programming.
- Once again, the University offered flu shots to students, employees and their families. The School of Nursing was unable to operate the flu shot clinics, SHS provided staff and provided 309 flu shots in October.

Student Life (SL)
- Throughout the month of October, the Student Union operations crew and event planning teams helped student organizations host several events including the Everest Nepalese Student Organization. The Nepalese students had food, dancing and informational displays for the 300 attendees. President Wilson provided the welcome. Additionally, the student operations team found time to volunteer at Boo at the Zoo, a community event at the Akron Zoo.
- serveAkron
  - serveAkron hosted Make a Difference Day on October 28 with 487 volunteers contributing over 1,012 service hours for 20 non-profit agencies in the Akron community. Approximately $8,250 in minimum wage work was contributed by UA students and staff.
  - serveAkron also hosted Trunk-or-Treat at Leggett Elementary School on October 31 with 17 student organizations and UA departments dressing up and passing out candy to approximately 510 elementary school students and guests.

Campus Programs and Zips Programming Network (ZPN)
- Alexia Santiago and Dan Kosich were crowned as the 2017 Homecoming King and Queen at the Homecoming Game on October 7 with President Wilson doing the honors. The court was made up of eight men and women representing various organizations and academic departments.
- ZPN’s Late Night Chair Bryce Chekan was honored and chosen to sit on the National Convention Showcase Selection Committee for the 2018 National Association for Campus Activities (NACA) National Convention where he will play a crucial role in the review and selection processes of hundreds of showcasing applicants for the convention.

Fraternity and Sorority Life (FSL)
- Panhellenic Council (PHC) President Alexus Loze and VP of Administration Allie Stanley attended the National Panhellenic Conference’s Annual Meeting in Denver, Colorado where UA’s College
Panhellenic Council was recognized as a National Panhellenic Conference (NPC) College Panhellenic Excellence Award recipient. This award recognizes College Panhellenics that demonstrate success in the areas of academics, recruitment, Panhellenic operations and administration, communication with your NPC area advisor, judicial procedures, Panhellenic programming and Panhellenic community impact and relations. The University of Akron’s Panhellenic is one of 20 chapters of the 650 College Panhellenics to receive this award.

- **Student Union Game Room**
  - The Roo Lounge served as the host site for the 8th Annual Eddie and Peggy Elias Bowling tournament on November 4 with over 60 student participants. There were two flights where there were three women and three men who medaled with $7,000 worth of awards to be distributed to these medalists.

- **Undergraduate Student Government (USG)**
  - The Executive Branch of USG hosted the 1st Annual Student Leader Summit with about 75 student leaders attending where they discussed issues that are affecting our campus. This program will continue with a luncheon series called First Friday’s where student leaders can come together to continue the discussion as well as talk about potential solutions.
  - Other notable events USG has hosted in October:
    - Doughnut Day 3.0 – USG passed out doughnuts to make a connection with students;
    - Golf Cart Day – USG drove students around campus, to and from class;
    - Town Hall with the President

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**Student Recreation and Wellness Services (SRWS)**

- **The Mile High Challenge (MHC)** encourages students to actively rock climb on a regular basis with the goal to climb the equivalent of a vertical mile over the course of the fall semester. This translates to 99 laps on the tallest wall, with other combinations being possible. **Participation for fall 2017 is 47 students** which compares to 42 in 2016 and 48 in 2015. The MHC provides students the opportunity to gain climbing experience, stay active, develop climbing technique, learn to top rope belay, and accomplish a realistic goal.
• **Bike Share Program**
  o The University of Akron Bike Share Program has had great success in its first semester with **467 checkouts** since September. **83% (389)** were checked out at the SRWC, averaging **10 checkouts per day** in September and **seven checkouts per day** from August through October, with an overall average of **23 checkouts per bike**.
  o These **20 bikes** have not only taken students to and from classes, they have been all around the city of Akron as well as on the towpath trail to the Mustil store and Peninsula!
  o This program will wrap-up in November and plan to return in the spring semester. Additional locations and program streamlining are being discussed.

• **Crate Stacking** is a program with the goal of stacking as many upside-down milk crates as possible while climbing the stack as it is being built with **33 students participating in fall 2017**. Stacking occurs during consistent times (4-6pm) but on different days to balance consistency with accommodating varied class schedules. It offers students an opportunity to try a new activity that is unique, practice balancing skills, and casually compete to claim the “most crates stacked” bragging rights.

• SRWS supported **Family weekend** as a host site for Friday games, inflatables, and activities as well as facility access and use on Saturday with **340 family members** participating.

• SRWS launched a new **Escape Room** program to offer unique teambuilding opportunities to the campus community. Created by SRWS graduate assistants, the program has become very popular amongst student organizations and campus departments. Since program inception, a total of **237 students** have participated in **18 Escape Room experiences**.

• The 7th Annual **UA5K Homecoming Run & Walk** was held with a total of **295 people** participating. Zippy was in attendance to cheer runners on with **22 sponsors** supporting the event with gifts in-kind or monetary donations. A total of **29 volunteers** made the event possible.
Zip Assist (ZIP)

- Through the Help-A-Zip online referral system, 128 referrals were received in October, a 197 percent increase from FY17. Referrals have primarily related to financial assistance with aid or emergency financial assistance with textbooks, car repairs and immediate housing needs. Overall referrals for the academic year, in comparison to FY17, are up by 184 percent. Referrals related to financial aid/tuition, academic concerns, personal/social, textbook assistance, and emergency financial assistance can be made online at uakron.edu/referral.

- Through a partnership with The Salvation Army of Summit County, to provide up to $500 in textbook scholarships to UA students, 29 students have received $9,598 worth of textbook assistance since August 28.

- The Student Emergency Financial Assistance (SEFA) program, supported by the Great Lakes Higher Education Corporation & Affiliates – DASH Emergency Grant, has provided $28,340.27 in emergency assistance to 25 students. Branch campus colleagues are also trained to offer immediate financial assistance to students enrolled at Wayne, Media, Lakewood, or Millersburg.

- ZipAssist has provided support to the University Registrar for the marketing and promotion of spring 2018 registration. Outreach to campus has included posters, messaging in electronic publications, chalking, social media, tabling, and direct messaging. Spring registration opened on October 30 and students are able to view their assigned enrollment appointment in 'My Akron'.

- As a new means to support students, ZipAssist will open a U.S. Passport Acceptance Facility, approved by the Department of State National Passport Center, on December 1. Students and community members will be able to apply for a passport and have official photos taken from the ZipAssist office, located in Simmons Hall.

- UA Family Weekend, which is overseen by ZipAssist and in conjunction with the Parents and Family Association, took place from October 6-8. Hosted during Homecoming Weekend, this family-centered program included: a family carnival, educational presentations, pumpkin painting, a magic show, and various campus and city tours. Over 1,300 Zips and their families took part in the weekend.