

Information Technology

January 17, 2019

3:30-4:30 p.m.

Crouse 119

Present: John Corby, Linda Barrett, Kevin Feezel, Scott Randby, Meghan Meeker

Agenda was adopted.

Minutes from 12/14/18 were approved.

Update on Open Kiosks issue - Nathan Mortimer and Jolene Lane

- Options were to either remove kiosks or require users to login to use kiosks.
- Many potential users of the kiosks instead use smartphones. Kiosks are not extensively used, therefore reducing the need for so many stations.
- Guests asked the committee to bring issue to University Council.
- After the changes are implemented and some time passes, the committee will evaluate the effectiveness of changes (removal/login).
- Resolution: All kiosks will require login, except in Bierce

Goal #1: Identity Management - Kurt Eckert

- Working to implement two-factor authentication.
- Searching for medium/service with the most support/options for ways to authenticate (online and offline methods).
- Guest will look at other Universities for possible vendors.
- Timeline: draft completed in February.
- Looking into costs associated with hardware methods to authenticate.

Goal #2: Laptop Refresh

- Targeting 7-10 year old machines to refresh
- Finished going through full time faculty.
- Labs not managed by IT are under the control of the department.
- Faculty Senate and the committee are still considering how to supply part-time faculty with equipment.
- If there are 200-300 part time faculty without devices, IT will not be able to supply them with new devices.

Goal #3: Communication between IT and users

- Footprints 12 went live over break.
- Far better experience for administrators and users.

Goal #4: Network space and retention policy

- Create help page for users after removing ZipSpace.
- There are many free and paid options to webhost.