

# Minutes

## Information Technology

**April 19, 2019**

**3:30-4:30 p.m.**

**Crouse 119**



**Present: John Corby, Linda Barrett, Chair; Scott Randby; Aimee DeChambeau; Eric Kreider; Joan Busic**

1. Agenda adopted.
2. Minutes from 3/15/2019 were approved.
3. Goal #1: Identity Management
  - a. Looking to move forward with Duo short term –maybe two years (dual-factor)
    - i. Looking into doing internships with cyber-security students.
    - ii. Coordinate with Scott to try to limit impact on faculty.
    - iii. Plan is to not include students in the dual-factor authentication initially.
4. Goal #2: Laptop Refresh
  - a. Moving forward with the refresh: about 100 units already deployed.
    - i. Have already reached out to those IT has identified as eligible.
    - ii. An announcement has been made seeking other equipment that might also qualify.
  - b. Units that are being returned are being refurbished for part-time faculty
    - i. Will work with Scott to communicate with part-time faculty in towards the end of the summer, and/or coordinate with part-time rep to Faculty Senate.
  - c. Still looking at the idea of chromebooks
5. Goal #3: Communication between IT and users
  - a. Neal has asked to demo new web site to committee in May meeting
  - b. Exploring how we might use chat-bots in with the help desk using a product included with our Microsoft license
6. Goal #4: Network space and retention policy
  - a. Still working on Github as a solution for certain former uses of ZipSpace.
  - b. Discussed what we need to do about the “retention” part of this goal.
7. New Business

**Next Meeting: Friday, May 10, 3:30, Crouse 119**