University Council Student Engagement and Success Committee

May 17, 2017

3:00 PM

Student Union 321

Minutes

In attendance: Michelle Byrne, Barb Caillet, Paul Levy, John Messina

Absent with Notice: Debbie Gannon, Sukanya Kemp, Ravi Krovi, Carol Pleuss

- 1. Welcome/Roll Call
- 2. New Business
 - a. Update from meeting with UC Communications committee: Michelle reported that she met with the UC Comm. committee on May 8th. That committee researched ways students want contact from the University. UA is working on developing a mobile app through which students can opt in for notifications. Different areas (advising, financial aid, etc) may be able to send the student a notification. This would be an alternative to texting students.
 - b. The SES committee is still exploring the possibility of using texting on a very limited basis. Given that many schools use this, it may be an effective way to reach students.
 - c. Goals Brainstorm
 - i. Transfer credits that satisfy pre-regs as indicated in DARS:
 - Students who have transferred in and have credits from other schools that satisfy pre-reqs have to contact the advisers to register for classes. In the new system, post-DARS, this will no longer be the case.
 - ii. Faculty/Staff Book/Discussion Group for AY 17-18: Brainstormed ideas to connect with EXL and create a discussion group focused on topics such as

- retention, being a "student-ready" campus, and experiential/service learning projects.
- iii. Proposal of Ombudsperson: This was also brought up in the Communications Committee meeting. SES would like to have identified where the gaps in service for students exists in order to know what the best solution is. It may be the case that communicating about existing channels could also be effective.

3. Old Business

- a. Pilot Program for NSO with Honors Students?
 - i. We will check with Debbie, but it seems likely this is happening.

Next meeting is TBD.