University Council Student Engagement and Success Committee

April 14, 2020

1:00 PM

Online

-Minutes-

Present: Jared Brown, Steve Ash, Jannifer Manista, Katie Cerrone, Greg Dieringer, John Messina, Sarah Psihoutakis, (USG Chief of Staff), Renee Murray, Diedre MacDonald

Welcome/Introductions

- John Messina:
 - Delivering as effectively as can electronically to students
 - Additional resources for students with tech challenges
 - Rent Subsidies and food requests have increased
 - Law school has emergency fund
 - Monitoring weekly student participation
 - There are many agenda items undergoing adjustment, faculty and administrators have seen a multi-fold increase in workload
 - Students and (employees) alike have been very flexible, and that helps
 - o Some are struggling with fully embracing the requirements of our current environment
 - Students have been doing great with adapting to new methods of content delivery
 - Zip Assist and Dean's offices are great resources for students
 - Counselors are only licensed to practice in Ohio. This means students at home out of state must provide their address as being in Ohio to receive services (double check wording)
 - (Greg) Lists of students who logged into BrightSpace from IT was incorrect. It was listed by college, and it has still not been corrected
 - Communication with regard to what students have been facing technology issues has seemed incomplete/lacking
- (Katie) 900 responses to student survey (97% have laptop/desktop, 98% have smartphone)
- (Greg) Another push on Credit/No credit option? (May 3 deadline)
- (Kevin) Has heard good things since initial confusion
 - Only bad things have been professor-specific, mostly lack of communication
- (Jennifer) Has been checking with her students about non-academic things
 - Has received a very positive response, they're appreciative
- (Katie) Survey results:
 - Students are finding the synchronous classes to be less effective
 - (Jennifer) limiting time has been an effective way to curb academic dishonesty
 - On Thursday there will be a workshop about student engagement (double check this)
 - (John) Will faculty enact permanent changes? There is tremendous opportunity to begin doing things differently following this

- Majority of students are not concerned about their housing situation, but 30% are, and that's a big number
- o (Katie) The ability of people to get work done can be highly impacted right now
- o (Jennifer) There are reports of professors adding large volumes of work
- o (Kevin) Who should a student go to if the professor is unfairly increasing the workload?
 - (Katie) Go to professor first and try to resolve before escalating it to the Chair or

 Dean
- (John) We have to be concerned about current high school seniors making the transition to non-traditional classrooms without ever having had the college experience
- (Katie to John) Are there plans for what would happen if we can't come back in the fall?
 - (John) There is lots of planning, right now most of it is at the state level. All indications are that we should return at latest early Fall
 - o (John) There are many students planning for a gap year
 - o (John) We should not go out of the gate too quickly with our decision making

Meeting Concluded at 2:00PM