The Counseling and Testing Center (CTC) recognizes that the COVID-19 pandemic is unique; requiring flexibility and balance. All changes to our services, policies, and procedures were made with the effective and ethical care of our clients in mind. Decisions about our internship program have been made with consideration of the safety and training needs of our interns. We continue to review accreditation guidelines, licensure requirements, specific COVID-19 guidelines, and the common practices of similar training programs. We also understand that practica and other training experiences were disrupted for our applicants. All AAPI materials will be reviewed with this knowledge. The following outlines our current response to the pandemic.

Due to university, state and federal guidelines, the CTC moved to remote work arrangements and provision of telepsychology services in March of 2020. We have been able to maintain almost all clinical and training activities. Currently, interns are working remotely while senior staff members are spending part of their week in the office and part at home. The following describes our current situation:

**Clinical Activities:** Individual counseling, intakes, and crisis counseling are conducted through telephone or videoconferencing. Process and psycho-educational groups will also continue through videoconferencing. In addition, we are conducting open support group meetings for specific populations on campus who may be experiencing isolation. Currently these meetings are offered to international students and for those who may be in quarantine due to COVID. Psycho-educational workshops related to coping and academic success are also conducted remotely or are recorded for student access. In-person assessment activities have been suspended. However, the CTC is continuing with assessment tools that can be used remotely. In addition, we are not currently conducting biofeedback, as it also requires in-person services.

**Training Activities:** All training activities including individual supervision, group supervision, training seminars and diversity discussions are being conducted through videoconferencing. The entire CTC staff meets for a half hour every morning to discuss emerging issues and to decrease isolation. Virtual staff lunches are also held weekly to continue with informal socializing.

**Intern Experiences and Requirements:** The CTC has remained busy during the pandemic. Neither the 2019-2020 intern cohort nor the 2020-2021 cohort have had any difficulties meeting internship requirements.