The University of Akron
Student Resources for Academic and Personal Support

The University of Akron is dedicated to laying the foundation for all of our students' success and personal growth:

- in the learning environment
- in the campus community, and
- in the larger, diverse world, through
- quality instruction by dedicated faculty
- opportunities for campus and community engagement, and
- a supportive environment

Early alert referral program for students:

If you are aware of a UA who is in distress, if you need help, or if you know of a student who has intent to leave UA...please submit a Help-A-Zip referral online!

From financial concerns and academic issues to campus connectedness and more, our goal is to empower students by providing resources, community referrals, and one-on-one consultation to help students maintain successful enrollment at the University.

Examples of concerns that can be reported include:

- academic concerns [advising, absences, tutoring, study skills]
- personal and/or social wellbeing [anxiety, depression, counseling services, homesickness]
- assistance with campus or community resources/services [community agencies/referrals or campus offices/resources]
- emergency financial crisis [hunger, eviction notice, textbooks, utilities]
- financial aid, tuition/fees, and/or student account [FAFSA, hold on a student account, loans]

Helping students in crisis:
CARE Team Referral Process - https://www.uakron.edu/careteam/

Examples of CARE Team referrals include:

- A student claims that he or she is going to harm himself or herself, or he or she will harm others
- A student's physical appearance is deteriorating
- A student is suffering from or dealing with the side effects of a serious illness
- There are perceived concerns regarding the mental and/or physical health, welfare, and safety of a student
Title IX at UA:

Report concerns involving a UA student: [https://www.uakron.edu/title-ix/students/](https://www.uakron.edu/title-ix/students/)

The University of Akron’s protocol is designed to comply with applicable state and federal law. The University of Akron is a community dependent upon trust and respect among its constituent members. The University is committed to maintaining a healthy and safe learning, living, and working environment and an environment that promotes responsibility and respect in matters of sexual conduct.

Sex-based offenses are a violation of trust and respect, are prohibited and will not be tolerated. This applies to academic, educational, co-curricular, athletic, study abroad, residential and off-campus conduct, and other University programs. Sex-based offenses include: criminal offenses, such as rape and sexual assault, domestic and dating violence; and stalking; violations of the University’s Code of Student Conduct; and violations of the University’s Sexual Harassment Policy.

Academic Advising

- **Center for Academic Advising and Student Success**
  - Simmons Hall 205, 330-972-7430, [http://www.uakron.edu/advising/index2.dot](http://www.uakron.edu/advising/index2.dot)
- **Buchtel College of Arts and Sciences**, CAS 118, bcasadvising@uakron.edu, [http://www.uakron.edu/bcas/academic-advising/](http://www.uakron.edu/bcas/academic-advising/)
  - Myers School of Art, Folk Hall 103, 300-972-6030 [kal@uakron.edu](mailto:kal@uakron.edu)
- **College of Education**, Advising, Zook 002, 330-972-7750, [http://www.uakron.edu/education/current-students/academic-advising/index.dot](http://www.uakron.edu/education/current-students/academic-advising/index.dot)
- **College of Engineering**, Dean’s Office, ASEC 201, 330-972-7930, Burrowbridge 5368
  - Chemical/Bimolecular, Whitby Hall 211, 330-972-7250, [http://www.uakron.edu/engineering/CBE/](http://www.uakron.edu/engineering/CBE/)
  - Mechanical, ASEC 101, 330-972-7731 medept@uakron.edu
- **College of Health Professions** – Mary Gladwin Hall 101, 330-972-7551, [http://www.uakron.edu/health/](http://www.uakron.edu/health/)
  - School of Nursing, 209 Carroll Street, 330-972-6674, nursinginfo@uakron.edu [http://www.uakron.edu/nursing/](http://www.uakron.edu/nursing/)
School of Nutrition & Dietetics, Schrank Hall South, 210, 330-972-7319 or 330-972-5857 (academic advisor) http://www.uakron.edu/nutritiondietetics/


- Medina County University Center 6300 Technology Lane, Medina OH, 44256, 330-721-2210, infomcus@uakron.edu http://www.uakron.edu/mcuc/

Adult Students

- UA Adult Focus, Adult Learner Services, Polsky 467-469, 330-972-5793, lhc1@uakron.edu http://www.uakron.edu/uaaf/

Advocacy and Support

- ZipAssist, Simmons Hall Lobby & 120, 330-972-7272, uazipassist@uakron.edu; https://www.uakron.edu/zipassist/

Akron Experience: University 101

- Two-credit course designed to identify campus resources and builds learning skills, Course #1100:101

Bookstores

- Barnes and Noble, Student Union, 1st Floor, 330-972-7624; Polsky Bldg., 3rd Floor, 330-972-8166; www.uakron.bncollege.com

Career Planning

- Career Center (internships, cooperative education, first job) Student Union, 211, 330-972-7747, https://www.uakron.edu/career/
- Counseling Center (group sessions, individual sessions, interactive computer program, career library) Simmons Hall 306, 330-972-7082, www.uakron.edu/counseling

Career Planning Course

- Two credit course, #1100:117 emphasizes self-understanding, decision making, and career exploration and planning
Co-Curricular Activities

- **Graduate Student Government**, Student Union 307A, 330-972-7002, [www.uakron.edu/sg/gsg](http://www.uakron.edu/sg/gsg)
- **Fraternities and Sororities**, Fraternity and Sorority Life, Student Union 140, 330-972-7909, [http://www.uakron.edu/fsl/](http://www.uakron.edu/fsl/)
- **Department of Student Life**, Student Union, 330-972-7866, [www.uakron.edu/studentlife](http://www.uakron.edu/studentlife)
- **SOuRCe** (Student Organization Resource Center) information on registered student organizations) Student Union 137, 330-972-2483, [www.uakron.edu/studentlife/source](http://www.uakron.edu/studentlife/source)
- **Zips Athletics**, (schedules, events, ticket office) 330-972-6920, [www.gozips.com](http://www.gozips.com)

Commuter Students

- **Office of Off-Campus Living & Commuter Resources** Simmons Hall, 330-972-7272, uazipassist@uakron.edu, [www.uakron.edu/offcampus](http://www.uakron.edu/offcampus)

Computers

- **Computer Based Assessment** (interactive computer programs and computer based testing) Schrank Hall North 153, 330-972-6511, testing@uakron.edu, [www.uakron.edu/it/instructional_services/cbae](http://www.uakron.edu/it/instructional_services/cbae)
- **Zip Support Center** (troubleshooting for login, e-mail, and basic computing problems) 330-972-6888 [https://support.uakron.edu/wiki/index.php/Main_Page](https://support.uakron.edu/wiki/index.php/Main_Page)
- **Laptop Checkout** (valid and 2nd photo ID for verification required for checkout) Bierce Library 361 and Student Union Information Center, 2nd floor
- **IT Help Desk** – software installation, diagnostic, and repair services, Computer Center, 185 Carroll Street, 330-972-6888, ITHelpDesk@uakron.edu, [http://www.uakron.edu/helpdesk/](http://www.uakron.edu/helpdesk/)
- **Student Learning Tutorials through Atomic Learning Library** – From MyAkron, log-on using your UANet ID and password. Click on the Student tab at the top of the screen and under “Computer Software Help!” you will see Atomic Learning. Click on Atomic Learning and explore more than 100 software learning tutorials available at your fingertips.

Counseling Services

- **Counseling Center** - Personal and confidential counseling and support services - Simmons Hall 306, 330-972-7082, [http://www.uakron.edu/counseling/](http://www.uakron.edu/counseling/)
  - **College Survival Kit** – Academic Performance workshops presented by the Counseling Center [http://www.uakron.edu/counseling/docs/SurvivalKitSpring2018.pdf](http://www.uakron.edu/counseling/docs/SurvivalKitSpring2018.pdf)
- **Department of Psychology Counseling Clinic** (personal and career counseling conducted by graduate students) College of Arts & Science Building, Room 342, 330-972-6714, [http://www.uakron.edu/psychology/academics/cpp/psych-clinic.dot](http://www.uakron.edu/psychology/academics/cpp/psych-clinic.dot)

**Disability Services**
- **Office of Accessibility**, Support services for students with disabilities: Learning, physical, and psychological disabilities. Simmons Hall 105, 330-972-7928, TTY/TDD. 330-972-5764, access@uakron.edu, [www.uakron.edu/access](http://www.uakron.edu/access)

**Education Abroad**
- **International Center** (Education Abroad Program – Study, Work, and Travel Abroad), Buchtel Hall 202, 330-972-7231, [http://www.uakron.edu/study-abroad/](http://www.uakron.edu/study-abroad/)
- **U.S. Passport Acceptance Facility** Simmons Hall120, 330-972-7272, uazipassist@uakron.edu; [https://www.uakron.edu/zipassist/](https://www.uakron.edu/zipassist/)

**Financial**
- **Office of Student Financial Aid** (grants, loans, scholarships, and work-study) Simmons Hall 202, 330-972-7032, [www.uakron.edu/finaid](http://www.uakron.edu/finaid)
- **Office of Student Accounts** (accounts receivable, cashier’s office and collections) Simmons Hall 106, 330-972-5100, [http://www.uakron.edu/student-accounts/](http://www.uakron.edu/student-accounts/)
- **Installment Payment Plan** (allows fees to be paid on payment basis) Simmons Hall 110, 330-972-5100, [www.uakron.edu/student-accounts/payments_and_billing/payment-options.dot](http://www.uakron.edu/student-accounts/payments_and_billing/payment-options.dot)

**Health & Wellness**
- **Counseling Center** (personal and confidential counseling and support services) Simmons Hall 306, 330-972-7082, [www.uakron.edu/counseling/counseling](http://www.uakron.edu/counseling/counseling)
- **Department of Psychology Counseling Clinic** (personal and career counseling conducted by graduate students) College of Arts & Science Building, Room 342, 330-972-6714, [http://www.uakron.edu/psychology/academics/cpp/psych-clinic.dot](http://www.uakron.edu/psychology/academics/cpp/psych-clinic.dot)
- **Health Services** (medical care for uncomplicated illnesses and injuries provided by registered nurses, burse practitioners and doctors; Wellness programming) Student Recreation and Wellness Center 260, 330-972-7808, [http://www.uakron.edu/healthservices/](http://www.uakron.edu/healthservices/)

**International Student Services**
- Office of International Programs, Polsky 483, 330-972-6349, [www.uakron.edu/oip](http://www.uakron.edu/oip)

**Libraries**
- Main Library, Bierce Library, 330-972-8161 (reference department), [www.uakron.edu/libraries](http://www.uakron.edu/libraries)
Science and Technology Library, ASEC 104, 3309722-7195, http://www.uakron.edu/libraries

Military Services Center
- Military Services Center, Comprehensive enrollment and referral services to veterans and family members, Simmons Hall 120, 330-972-7838, http://www.uakron.edu/veterans/
- Transfer and Adult Student Enrollment Center, Simmons Hall 211 (evaluation of military credit), 330-972-7009, www.uakron.edu/transferstudents

MyAkron
- Online Student Information Center for registration, grades, schedules, payment, campus events, latest news, weather, etc. https://id.uakron.edu/idp/profile/SAML2/Redirect/SSO?execution=e1s1

Ohio Residency
- ZipAssist, Simmons Hall Lobby & 120, 330-972-7272, uazipassist@uakron.edu; https://www.uakron.edu/zipassist/

Parking & Shuttle Service
- Roo Express Shuttle, a University owned and operated shuttle system, 330-972-7213 http://www.uakron.edu/parking/roo-express/

Peer Mentoring

Personal Safety
- University Police (UAPD) 146 Hill St. (non-emergencies) 330-972-2911. Dial x9911 from a campus phone for emergencies. www.uakron.edu/safety/police
- Campus Patrol (student members of the University police for who can escort students around campus), 972-330-2911, www.uakron.edu/safety/police/services
- Emergency Telephones “Blue Lights” (direct line to UAPD, more than 200 locations across campus)
Student Recreation & Wellness Center

- Rock-climbing wall, pool, workout facilities, group exercise, intramurals, outdoor trips, weight-loss and fitness programming, massage services - 330-972-BFIT (330-972-2348), www.uakron.edu/srws/

Residence Life & Housing

- Department of Residence Life and Housing, Ritchie Residence Hall 119, 330-972-7800, reslife@uakron.edu, www.uakron.edu/reslife

Student Conduct

- Student Conduct and Community Standards (addresses issues related to academic integrity and student rights & responsibilities) Simmons Hall 302, 330-972-6380, https://www.uakron.edu/studentconduct/

Student Employment

- Office of Student Financial Aid (functions as the personnel office for all on-campus student employees) Simmons Hall 202, 330-972-7201 http://www.uakron.edu/student-employment/
- Career Center (internships, cooperative education, first-job) Student Union 211, 330-972-7747; www.uakron.edu/career/

Student Health Services

- Medical care for uncomplicated illnesses and injuries provided by registered nurses, burse practitioners and doctors; Wellness programming - Student Recreation and Wellness Center 260, 330-972-7808, pasbury@uakron.edu, http://www.uakron.edu/healthservices/

Testing Services

- Counseling Center, Testing services include ADHD and learning disorder assessments and many national exams such as CLEP, PRAXIS, and ACT. Simmons Hall 304, 330-972-7084, cctesting@uakron.edu, www.uakron.edu/counseling

University Registrar

- Official transcripts, graduation, degree audit, unofficial record. Simmons Hall 120, 330-972-8300, registrar@uakron.edu, https://www.uakron.edu/registrar/

Tutorial Services

- College Reading and Study Skills (course: practice in reading comprehension skills and study techniques) Course #2010:062

Wayne College

- Wayne College Student Services – Offers variety of services for students on Wayne Campus - 330-684-8900, www.wayne.uakron.edu/student-services/

Zip Card Office & Meal Plans

- Zip Card Offices, Simmons Hall 103 and Polsky 3rd Floor Atrium, 330-972-5637, zipcard@uakron.edu, http://www.uakron.edu/zipcard/
- Dining Plans, http://www.uakron.edu/zipcard/meal-plans.dot